



**Valet Runner:**

Consistently demonstrates superior customer service skills by displaying outlined service behaviors. Maintains an upbeat and positive attitude, creates positive energy with gestures and sustains enthusiasm from one interaction to the next. Creates an atmosphere of luck and celebrates guest's wins. Is ready to serve and is informed of daily information; builds relationships by greeting guests with a warm, friendly verbal greeting. Anticipates needs and provides fast, flawless service. Checks for satisfaction and effectively resolves service breakdowns when they exist. Promotes Caesars Rewards programs and card membership. Provides a warm farewell and thanks guests for visiting.

Welcomes guests to Caesars Atlantic City. Accepts vehicles from guests entering the hotel, presents guests with claim ticket and parks automobile in designated area. Places ticket in vehicle, exits and locks vehicle. Completes all information on ticket/tag noting any damage present to the vehicle. Gives the keys, tag and ticket to the Dispatcher. Runs to retrieve cars from parking area and returns key to guest. Handles guest vehicles safely and cautiously at all times. Maintains acceptable appearance and treats guests courteously at all times. Completes special assignments as requested.

**EDUCATION/SKILLS/EXPERIENCE:**

Must possess a valid New Jersey driver's license. Neat; pleasant personality. Ability to drive all types of vehicles. Valet parking experience preferred but not required.