



Food and Beverage Intern:

Requires NJ Casino License. Consistently demonstrates superior customer service skills by displaying outlined service behaviors. Maintains an upbeat and positive attitude, creates positive energy with gestures and sustains enthusiasm from one interaction to the next. Creates an atmosphere of luck and celebrates guest's wins. Is ready to serve and is informed of daily information; builds relationships by greeting guests with a warm, friendly verbal greeting. Anticipates needs and provides fast, flawless service. Checks for satisfaction and effectively resolves service breakdowns when they exist. Promotes Caesars Rewards programs and card membership. Provides a warm farewell and thanks guests for visiting.

Under the guidance of the Manager the intern will work on a variety of tasks, projects and assignments that will teach the basics of the department. Develops a thorough knowledge and understanding of the basic job skills requirements and overall demands of the operation. Assist with daily tasks as assigned. Provides prompt and courteous service to all guests. Handles special projects for management as requested.

EDUCATION/SKILLS/EXPERIENCE:

High School diploma or equivalent. Must be a college student working towards a degree in a Finance, Business, Marketing or Hospitality-related field. Must have basic computer skills Excellent customer service skills. Must be able to work in high volume/high demand environment. Must possess good communication and interpersonal skills.