

Job Profile Title:	Bartender TDI-Union
Job Code:	10253
Profile Title:	10253 Bartender TDI-Union
Grade / Band:	Union - Hourly
FLSA Status:	Non-Exempt

Primary Purpose:

As a Bartender, you will be responsible for being knowledgeable of menu items, liquor brands, beers and non-alcoholic selections as well as maintaining the appearance of the bar. You will also set the stage for guest experience with your welcoming smile and service. By understanding their unique stories and needs, you will own their experience to create WOW memories they will carry with them far and beyond their stay with us.

Principal Duties & Responsibilities

Make and serve alcoholic and non-alcoholic drinks, proportioning ingredients according to standardized recipes and provide food service as needed
Clean equipment, tools, and supplies and ensure equipment is in good working order; including, cleanliness, sanitation and appearance of the bar
Knowledgeable of menu items, liquor brands, beers and non-alcoholic selections available
Ring poured or served beverages, collect payment, and follow all cash handling and variance procedures, including preparing daily reports and submitting appropriate paperwork
Provide Apprentice Bartender and Bar Porter with training and mentoring on overall function of the bar, guest service and bartending
Maintain bar inventory according to set pars and internal controls, and request product to maintain stock in bar
Resolve guest complaints within scope of authority; otherwise refer the matter to management, notify supervisor and/or Security of all unusual events, circumstances, missing items, or alleged theft

Required for All Jobs

Performs other job-related duties as requested
Proof of eligibility to work in the United States

Education

Education Level	Education Details	Required/ Preferred
High School Diploma, GED or equivalent		Preferred

Work Experience

Experience	Experience Details	Required/ Preferred
2+ Years of Prior Relevant Experience	Experience in a bar or similar environment	Preferred

Additional Requirements

Details	Required/ Preferred
Work varied shifts, to include weekends and holidays	Required
Experience working in a similar resort setting	Preferred

Knowledge, Skills and Abilities

KSAs
Knowledgeable of menu items, including mixture and serving beverages, standard beverage recipes, preparation methods, glassware, garnishes, products, menu items, supplies and equipment
Knowledgeable of wine and champagne characteristics by the glass, major wines, designated glassware, terminology, and garnishes
Able to take initiative and exhibit flexibility
Highly motivated and energetic personality
Knowledge of hotel services, features, local attractions and activities to respond to guest inquiries accurately
Excellent customer service skills as well as interpersonal skills to deal effectively with all business contacts

Physical Requirements

A thorough completion of this section is needed for compliance with legal standards such as the Americans with Disabilities Act. The physical requirements described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.

Physical Requirement	N/A	Rarely	Occasionally	Frequently	Constantly	Weight/ w.p.m.
Standing						
Walking						
Sitting						
Lifting						
Carrying						
Pushing						
Pulling						
Climbing						
Balancing						
Stooping						
Kneeling						
Crouching						
Crawling						
Reaching						
Handling						
Grasping						
Feeling						
Talking						
Hearing						

Physical Requirements

A thorough completion of this section is needed for compliance with legal standards such as the Americans with Disabilities Act. The physical requirements described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.

Physical Requirement	N/A	Rarely	Occasionally	Frequently	Constantly	Weight/ w.p.m.
Repetitive Motions						
Eye/Hand/Foot Coordination						

Work Environment

While performing the duties of this job, the associate is required to work within the selected work environments.

Work Environment	N/A	Rarely	Occasionally	Frequently	Constantly
Extreme cold					
Extreme heat					
Humid					
Wet					
Noise					
Hazards					
Temperature Change					
Atmospheric Conditions					
Vibration					

Mental Requirements

While performing the duties of this job, the associate is required to work within the selected mental requirements.

Mental Requirement	N/A	Rarely	Occasionally	Frequently	Constantly
--------------------	-----	--------	--------------	------------	------------