STOCKTON UNIVERSITY SCHOOL OF HEALTH SCIENCES Galloway, New Jersey

Clinical Policy and Procedures Handbook



Speech and Hearing Clinic Externship Practica

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INTRODUCTION

This Handbook is intended to be an introduction to the policies and procedures of the Stockton University Speech and Hearing Clinic as well as the roles and responsibilities expected of the Student Clinicians completing both on and off-campus practicums. Student Clinicians are responsible for reading this Handbook in its entirety prior to the start of their clinical practicum experience. After reading this Handbook, Student Clinicians should sign the Clinical Policy and Procedure Agreement form and submit it to the Speech and Hearing Clinic Director. Students will not be permitted to begin clinical practicum until the Clinical Policy and Procedure Agreement form has been submitted.

Technical Standards for Admission and Retention are followed by the Admissions Committee to select students who possess the academic, communicative, cognitive, social, and professional characteristics that are necessary to become effective speech-language pathologists. All students admitted to the MSCD Program should be able to demonstrate these abilities at the time of admission and at all times during their matriculation. In the event a student fails to demonstrate proficient academic or clinical knowledge/skills, an intervention plan will be implemented.

Students can refer to the MSCD Student Handbook for information regarding the Technical Standards for Admission and Retention, Academic and Clinical Intervention and Remediation Procedures, as well as Academic and Professional Standards for the MSCD program.

For the Academic Year 2020-2021, students should read and understand the information posted on the Return to Campus website: https://www.stockton.edu/return/. Faculty understand that the University's continued response to COVID-19 and public health may require adjustments to previously written course calendars, class meetings, methods of delivery, and attendance policies. Additionally, the policies and procedures outlined in this handbook may need to be modified in the interest of public health and safety during the COVID-19 pandemic. Student Clinicians and clients of the Stockton University Speech and Hearing Clinic will be notified of any such modifications should they be needed.

STATEMENT OF PURPOSE

The Stockton University Speech and Hearing Clinic functions primarily as an educational and training facility for graduate students in communication disorders. Students who treat clients in the clinic and who are enrolled in externship clinical practica are referred to as Student Clinicians.

The objectives of the Stockton University Speech and Hearing Clinic are to:

- 1. Provide the highest quality speech, language, and hearing services to diverse client populations;
- 2. Offer clinical services at a reasonable cost to consumers:
- 3. Educate and prepare graduate students for the profession of speech-language pathology;
- 4. Provide an environment for undergraduate students to conduct supervised clinical observations;
- 5. Serve as a resource for the community;
- 6. Advocate for the needs of individuals with communication disorders; and
- 7. Educate the public about the professions of speech-language pathology and audiology and about the prevention and treatment of communication disorders.

The Stockton University Speech and Hearing Clinic has a long-standing tradition of service to the southern New Jersey community. Student Clinicians provide quality services under the supervision of licensed speech-language pathologists and audiologists certified by the American Speech-Language-Hearing Association (ASHA). Diagnostic and intervention services are provided to children and adults in need of habilitation or rehabilitation in the following areas:

- Speech sound production
 - o articulation, motor planning and execution, phonology, and accent management
- Language
 - o literacy, delayed speech/language, written expression
- Fluency and fluency disorders (stuttering)
- Voice
- Aural rehabilitation
- Cognition
 - o executive functioning, attention, memory
- Augmentative and alternative communication modalities
- Dysphagia
 - o feeding
- Social communication



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Clinical Policy and Procedure Agreement

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Received by (Director/Instructor Signature)				:	Date						

A copy of this form must be maintained in the student's clinical records file in the Clinic Director's office.

AMERICAN SPEECH-LANGUAGE-HEARING ASSOCIATION CODE OF ETHICS

The American Speech-Language Hearing Association (ASHA) *Code of Ethics* provides a moral framework within which speech-language pathologists and audiologists function. The purpose is to ensure that quality professional care is provided uniformly across the profession. The *Code of Ethics* is to be taken seriously and is recognized as an important teaching tool for Student Clinicians. Exposure to ethical standards during student clinical experiences develops a professional moral foundation upon which the student can build. It is through observing the Clinical Educator's response to ethical situations that the Student Clinician will learn to incorporate a strong moral character into interactions with clients. See Appendix A for the *ASHA Code of Ethics*. It may also be accessed online at http://www.asha.org/code-of-ethics/

CULTURAL AND LINGUISTIC DIVERSITY

With increasing cultural and linguistic diversity, it becomes important to understand and promote acceptance of other cultures and languages, as represented by the clients we serve and the students and professionals with whom we work. Student Clinicians are expected to develop cultural competence. In situations where cultural and linguistic knowledge is limited, clinicians are encouraged to expand their understanding of these differences, especially in the area of communication (pragmatics, narrative style, etc.) and cultural values (attitudes toward disabled children, role of family in treatment, etc.). It is important to respect the values of every individual's cultural and linguistic origin or identity. In addition, individuals are expected to receive equal respect regardless of gender identity (encompasses gender expression), disability, ethnicity, national origin (encompasses related aspects), socioeconomic status, race, age, religion, sex or sexual orientation, and veteran status. Students are expected to become competent clinicians, sensitive to the communication needs of culturally and linguistically diverse populations.

GENERAL INFORMATION Stockton University

Student expectations are noted in **bold** concerning the Stockton University Speech and Hearing Clinic.

College Closings/Class Cancellations

1) <u>Weather</u> – In the event of severe weather or other types of emergencies, area radio stations will announce one of three conditions for Stockton. (Refer to the following section for local stations carrying Stockton's announcements.) Stockton's homepage (<u>www.stockton.edu</u>) will also post school closing information.

Possible Closure Conditions:

- a) Complete Shutdown of the Institution The Governor may order the closing of all state facilities or the College President may order the shutdown of Stockton University. **Students** are not expected to attend clinic sessions during complete shut-down of the institution.
- b) <u>Cancellation of Classes</u> The College President may cancel classes for the day. In this situation, the institution remains open. **Students** *are not* **expected to attend clinic sessions** when classes are cancelled.
- c) <u>Delayed Opening</u> The College President may announce a delayed opening. In this situation, the institution will open according to the announced time. **Students, however,** *are not* **expected to attend clinic sessions when classes are delayed for the day.**
- 2) <u>Precepting/Advising Day</u> Although classes are canceled on precepting days, **students** *are* **expected to attend scheduled clinic sessions.** Please schedule your preceptorial meeting around your clinic schedule.
- 3) <u>Winter/Spring Breaks</u> Students *are not* expected to attend clinic sessions during spring and winter breaks.

4) Holidays

- a) When the college is closed and/or classes are canceled for a holiday (e.g., Thanksgiving), students *are not* expected to attend clinic sessions.
- b) When the college is open and classes are scheduled during a holiday (e.g., President's Day), students *are* expected to attend clinic sessions.
- c) Students who may need to reschedule a clinic session due to cultural or religious observance should meet with the Clinic Director at least two weeks prior to the anticipated absence.

Stockton University Announcements

Students should monitor the college's website for messages regarding cancellations and delays.

Emergency Text Messaging System

Stockton University students may register to be part of the college's Emergency Text Messaging System, which enables a limited number of campus administrators to send urgent text messages to subscribers' cell phones in the event of an emergency. To subscribe: log into *goStockton*; go to the **Student Services** tab; then to the **Personal Information** channel; click on **Update Emergency Text Messaging Contacts**, and provide contact information. Additional instructions for registering for this system are located at https://stockton.edu/dean-of-students/emergency-text-system.html

GENERAL INFORMATION Stockton University Speech and Hearing Clinic

Clinic Access

- 1) Clinic Operational Hours: Monday/Wednesday/Friday 9:00 am 5:00 pm
 - Additional sessions may be scheduled throughout the week, when appropriate.
 - Summer hours may vary.
- 2) During clinic operational hours, students will have access to all areas of the clinic.
- 3) Before and after clinic hours, students will have access to the student workroom only. To gain access to any other area of the clinic, students MUST make arrangements with a faculty or staff member in advance.
- 4) Keys to the cabinets containing client files and other secure information can be obtained from the Clinic Director or Office Assistant.

Use of Clinic Equipment

- 1) <u>Audiovisual</u> During observations of clinical therapy sessions, the audiovisual monitoring equipment is reserved for use by the Clinic Director and supervisors, with the exception of headphones.
 - a) <u>Headphones</u> may be used by students and family observers in the observation rooms. Headphones must be returned immediately after use. Students are permitted to use their own headphones.
 - b) <u>Maintenance</u> Equipment is checked twice daily by supervisors and/or clerical workers to maintain appropriate working order. Please advise the Clinic Director or Office Assistant of any equipment that is not functioning properly.

2) Diagnostic Materials

- a) Record forms, stimulus books, and test manuals are located within the clinic in the diagnostic materials cabinet.
- b) Diagnostic materials must be used in the clinic during the day but may be borrowed overnight after clinic hours. Refer to the *Material Loan Procedure*.
- 3) <u>Therapy Materials</u> are stored in the student workroom where they are readily accessible to students.
 - a) Students are responsible for returning materials to the appropriate cabinets/drawers/shelves immediately following the therapy session.
 - b) Therapy materials must remain in the clinic during the day but may be borrowed overnight after clinic hours. Refer to the *Material Loan Procedure*.

Material Loan Procedure

The following procedure must be followed for borrowing clinic materials overnight for review, keeping in mind the following:

- Materials may only be removed from the clinic when all client treatment sessions for the day have ended.
- Materials must be returned the following day by 9:00 a.m., before client treatment sessions begin.
- Materials that have not been signed in are the responsibility of the last student to have signed them out.

Therapy materials:

- Complete the sign-out log located on the clipboard in Room 112
- Have the Clinic Director/Office Assistant authorize removal of therapy materials.
- Return therapy materials and indicate return date with initials.
- Have the Clinic Director or Office Assistant verify that therapy materials have been returned.

Diagnostic Materials:

- See Clinic Director/Office Assistant to authorize removal of diagnostic materials.
- Using the Book Buddy iPad app, the Clinic Director/Office Assistant will loan the diagnostic materials to the student.
- Once materials are returned, the Clinic Director/Office Assistant will verify on the Book Buddy app.

Transportation

It is the responsibility of the student to provide his/her transportation to and from all clinical sites. Students and faculty are **not permitted** to transport clients in private vehicles.

STUDENT CLINICIAN ROLES AND RESPONSIBILITIES

Stockton University Speech and Hearing Clinic Externship Practica

Liability Insurance

Students who are participating in clinical placements either on or off campus, which are required as part of the curriculum of their program of study, are covered by the University's liability policy. A copy of the Healthcare Professional Liability Policy for Matriculated Students at Stockton University (declaration page) can be found in the Appendix of this Handbook. Students are also required to obtain additional coverage to cover personal assets, which may be subject to additional liability. Students should contact their personal insurance provider or apply for coverage through Mercer Consumer or Proliability (www.proliability.com) as a member of the National Student Speech-Language-Hearing Association (www.nsslha.org).

Health Insurance Portability and Accountability Act (HIPAA)/Privacy Policies

All members of the Master of Science in Communication Disorders Program, including students, staff, and faculty, are required to comply with the Federal Mandate of HIPAA as of April 2003. This mandate protects the privacy of clients and their information at the Stockton University Speech and Hearing Clinic and at any other site at which students, staff, or faculty may work/observe/visit. Failure to comply with the confidentiality requirements of HIPAA may result in legal action. Refer to the HIPAA Violation Sanctions Policy.

Formal HIPAA training must be obtained and proof submitted within the first semester of the MSCD program prior to acquiring any supervised observation or clock hours.

- 1) Training may be obtained online at either:
 - a) https://www.hipaaexams.com use HIPAA Basics course
 - b) https://www.hipaatraining.com use HIPAA General Awareness Training for Healthcare Professionals course
- 2) Fees range from approximately \$20.00-\$30.00 and are the responsibility of the Student Clinician.
- 3) There is also a module available at no cost to Stockton students through the Collaborative Institutional Training Initiative (CITI) at www.citiprogram.org. Student Clinicians completing this training should complete the module designated as CITI Health Information Privacy and Security (HIPS) for Social and Behavioral Researchers.
- 4) A printable certificate must be <u>presented to the Clinic Director</u> upon completion of the training and online examination.

Criminal Background Check

Students must have criminal background checks completed prior to the start of their first semester in the MSCD program. Once the student completes and submits the information online, they must submit the report to the Clinic Director.

1) Per University policy, background checks must be completed through Certiphi by logging onto https://applicationstation.certiphi.com/ and using the code **STOCKTONCOMMCBC**. This identifies Stockton University and the *Communication Disorders Program*.

- 2) Background checks must be conducted **no earlier than two months prior** to start date of clinical practicum.
- 3) By completing the required background check online, students are giving their consent for Stockton University and the Stockton University Speech and Hearing Clinic, as well as any participating external practicum facilities, to receive those results from Certiphi.
- 4) External practicum sites may require an additional criminal background check immediately prior to the student's placement at that facility. If requested by an off-campus clinical practicum site, Student Clinicians must comply at their own expense. External facilities will evaluate the information resulting from a student's criminal record background check according to their own policies. The School of Health Sciences, MSCD Program, and the Stockton University Speech and Hearing Clinic will abide by the decision of each external practicum facility as to the acceptance of the Student Clinician at their agency.
- 5) Student information related to criminal background checks will be maintained by Certiphi as well as in a secured, central file in the Speech and Hearing Clinic Director's office.
- 6) Background checks that are received by the MSCD Program marked NOT CLEAR will be reviewed and addressed by the MSCD Program on a case-by-case basis.

Cardiopulmonary Resuscitation (CPR) Training

It is recommended that Student Clinicians have and maintain current certification in Cardiopulmonary Resuscitation Basic Life Support (CPR-BLS). CPR classes are offered through either the Red Cross or The American Heart Association. In addition, the Stockton University NSSLHA Chapter periodically sponsors training sessions. Online training for CPR is available at www.hipaaexams.com for a fee of approximately \$15 per course. Students may also access www.redcross.org or <a href="https://www.onlineaha.org.

- 1) Students should show proof of current CPR certification at the beginning of each semester.
- 2) If the CPR certificate expires during the course of the semester, it is the Student Clinician's responsibility to upload a copy of the current certificate to Certiphi.
- 3) Fees for training are the responsibility of the Student Clinician.

Health Insurance Coverage

It is mandatory that students have health insurance as per NJ state law and Stockton University's policy https://stockton.edu/wellness-center/health-services/insurance-requirements.html Student Clinicians MUST upload health insurance information to My Record Tracker. Your accident or injury is not_covered directly by the University, costs are not_reimbursable, and you are not_eligible for worker's compensation.

Protection of Minors

Stockton University serves more than 6,000 minors annually. University students, staff, and faculty interact with these individuals in a variety of ways. In an effort to ensure that all minors receive an enriching, educational, and safe experience, the university has developed a policy and procedure for the protection of minors. Student Clinicians should refer to the Protection of Minors website for necessary information and resources to further understand their role and responsibility in the protection of minors on campus.

Student Clinicians are considered Trained Assistants, in accordance with the Protection of Minors Policy and Procedure. A Trained Assistant is "an individual, paid or unpaid, who has received initial and annual online training in the Protection of Minors Procedure and must be supervised by an

Authorized Adult(s) at all times". Student Clinicians MUST complete the <u>online training course</u> by logging onto Blackboard and self-enrolling in the Protection of Minors course.

Universal Precautions Training

The Student Clinician acknowledges and accepts that the field of healthcare is continuously evolving. Some clinical sites may have inherent exposure to risk and they are expected to follow all clinical site safety policies and procedures including use of Standard/Universal Precautions and CDC guidelines. Student Clinicians must complete the following trainings prior to treating in the Stockton University Speech and Hearing Clinic or beginning externships:

- 1. Universal precautions training through the Stockton Speech and Hearing Clinic
- 2. Online free training webinars through the World Health Organization (WHO) who.int.
- at https://www.who.int/emergencies/diseases/novel-coronavirus-2019/training/online-training
 - a. Course 1: Standard Precautions: hand hygiene
 - b. Course 2: COVID-19: How to put on and remove PPE

Substance Abuse and Suspicion Policy

The Stockton University Student Handbook regulates substance abuse conduct both on campus and at off-site locations when functioning in the role of a Stockton student. Student Clinicians at off-campus clinical settings are also regulated by the specific facility's policies for substance abuse and suspicion. If substance abuse testing is requested by an off-campus clinical practicum site, Student Clinicians must comply at their own expense.

Requirements for pre-emptive drug screenings vary by facility and should be confirmed and completed prior to initiating the clinical practicum. This can be done through Certiphi using the code: **STOCKTONCOMMDRUG**

My Record Tracker

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The following documentation should be uploaded into the repository, My Record Tracker, at (www.myrecordtracker.com):

Ш	Liability illisurance
	HIPAA certification/training
	Criminal background check
	Health insurance coverage
	Protection of Minors
	WHO Course 1: Standard Precautions: hand hygiene
	WHO Course 2: COVID-19: How to put on and remove PPE
	Universal Precautions Training Acknowledgement
	Drug screening (if applicable)
	CPR training (if applicable)

My Re	ecord Tracker:
	2-step PPD
	Vaccinations or proof of immunizations
	Flu shot,
	Hepatitis B
	Physical examination
	Fingerprint results
	Universal precautions site specific training
	Bloodborne pathogens course
	Infection control course
	Hazard communication course

If applicable for clinical externships, the following documentation will also need to be uploaded to

Documentation of Clinical Hours

Student Clinicians are responsible for documenting all clinical hours – including observation hours, diagnostic hours, and treatment hours – and storing them in *Typhon*, an electronic database. Observation hours should be documented on the <u>Clinical Observation Log</u> (see Appendix B2) and then uploaded as an external document into the Student Clinician's account in Typhon. Diagnostic and treatment hours will be logged electronically in Typhon. Typhon can be accessed by logging on to www.typhongroup.net.

STUDENT CLINICIANS' PERSONAL FILES

Personal files for current and graduated Student Clinicians will be maintained by the Clinic Director. They will be kept in a secured location and will be organized first by graduation year and second alphabetically.

Personal files will contain the following documentation while the Student Clinician is enrolled in the MSCD program and when the student exits the program:

- 1. Evaluation of Clinical Competence documents (All Clinical Practica)
- 2. Completed criminal background check(s)
- 3. CPR/First Aid certification (as appropriate)
- 4. Signed Clinical Policy and Procedure Agreement
- 5. Completed HIPAA training(s)
- 6. Completed Protection of Minors training
- 7. Universal Precautions Training Acknowledgement
- 8. Substance abuse screening(s), as applicable
- 9. Paper logs of clinical hours, as applicable

Documentation, where appropriate, may be referenced and verified through My Record Tracker and/or through Typhon.

STUDENT CLINICIAN ePORTFOLIOS

Students in the MSCD Program are required to develop and maintain a professional portfolio, which will be kept in *Typhon*. A professional portfolio is an organizational tool that provides students with a means to document their progress toward achieving professional competence as a speech-language pathologist. Student portfolios are a personal representation of their journey through the Master's Program in Communication Disorders and should reflect what they have learned along the way, (i.e. formative assessment) about the practice of speech-language pathology as well as what they know and can do (i.e. summative assessment) by the conclusion of the program. The portfolio may include a variety of artifacts that demonstrate a student's knowledge, skills, and beliefs or attitudes about the practice of speech-language pathology. Just as an artist's portfolio shows the evolution of the artist's craft over time, student portfolios should demonstrate growth and development as a speech-language pathologist. Those who access a student's portfolio should have a clear understanding of that student's current knowledge and skill levels and an impression of how he/she arrived at where they are today. For additional information and guidance on how to develop an ePortfolio, students should refer to the MSCD Student Handbook.

PROFESSIONAL STANDARDS/DRESS CODE Stockton University Speech and Hearing Clinic Externship Practica

Dress and Behavior Guidelines:

Good personal hygiene must be practiced by every student. Students are responsible for maintaining personal cleanliness of themselves and their clothing. This includes keeping nails short and manicured.
Clothing and shoes should be business casual and project a professional appearance. Students should wear their lab coats as appropriate.
Low-rise pants, jogging pants, shorts, athletic footwear, and flip-flops are not permitted.
Shirts with plunging necklines or plunging backs and cropped shirts are not permitted.
Undergarments should not be visible.
Distracting tattoos, jewelry, and ornamentation (including facial ornamentation) should be avoided.
Students should refrain from smoking just prior to a scheduled therapy session, whether providing services or observing.
Students should wear a watch in order to keep track of time during sessions. Within the clinic, the workstations in each therapy room can be used to display time as well.
Note: Cell phones may only be used when working with clients for APPROVED purposes and must be cleared with the Clinic Director and/or Supervisor prior to implementing their use.
Gum chewing is not permitted at any time.
With the exception of a water bottle or when necessary for therapy/diagnostics, food and drinks should not be brought into sessions with clients.

If off-campus facilities/sites provide specific policies regarding \underline{ANY} of the above, they take precedence.

CLINICAL METHODS APPLICATION COURSE CMDS 5900

MSCD students will be enrolled in the Clinical Methods Application course (CMDS 5900, 2-credit) during their first semester. As part of this course, students will obtain guided clinical observation and supervised treatment clock hours and will attend mandatory weekly class meetings and course/program informational sessions.

Preceptorial Model of Supervision

Each fall semester, first year students enrolled in the Clinical Methods Application course will transition into treating in the Stockton University Speech and Hearing Clinic. As part of the course, students will be required to observe an assigned client(s) every week in addition to working collaboratively with their assigned partner clinician and clinical supervisor in planning for therapy sessions.

During the initial weeks of the semester, students will review client files, learn how to identify deficit areas to determine potential treatment targets, and begin preparations for therapy with their assigned client(s). During subsequent weeks, students will begin co-treating in pairs pre-determined by the Clinic Director. Supervisor involvement (e.g. modeling, prompting, behavior management, etc.) will be increased during initial weeks but will be phased out over subsequent weeks.

Students should refer to the current syllabus for information regarding all course-related assignments and course requirements. These may include weekly class meeting times and additional course informational sessions as assigned by course instructor(s).

Documenting Hours

Students are required to document clinical hours using the electronic database system (*Typhon*) selected and monitored by the University and the MSCD program. Guided observation hours should be documented via the <u>Clinical Observation Log</u> where appropriate (see Appendix B2). Students are responsible for maintaining documentation of all clinical hours for licensure and certification. Logins for the electronic database will be given to students individually by the MSCD program.

Stockton University Speech and Hearing Clinic Policies and Procedures

FEES FOR SERVICE

Following is the list of fees approved by the College Board of Trustees, effective fiscal year 2020:

Evaluation Fees - Audiology

Audiological Evaluation: \$100.00

Audiological Follow-up Evaluation: \$50.00

(C)APD Evaluation: \$350.00

Evaluation Fees – Speech/Language

Initial Evaluation: \$120.00

Therapy Fees

Registration fee per semester: \$250.00*

*The initial evaluation fee will be subtracted from the registration fee should the examinee enroll for therapy for that current semester.

Support Group (per semester): \$20.00

Fees are subject to change with approval by the College Board of Trustees.

- The registration fee will be a one-time, all-inclusive fee for speech/language therapy and diagnostics services carried out each semester. It does NOT include audiological services or any other secondary services (e.g. occupational therapy).
- Services may be delivered face-to-face, via telepractice, or a combination of both. This should be
 determined at the start of each semester. This is subject to change in the interest of public health
 and safety during the COVID-19 pandemic, which may mean face-to-face options will not be
 permitted. The Speech & Hearing Clinic will comply with all state mandated regulations as
 ordered by the Governor.
- Speech and language services are free to current Stockton students.
- The semester registration fee is due in full at the start of each semester. Fees may be paid in cash or check at the clinic. Credit cards are accepted through a secure payment portal.
- Student Clinicians may not accept payment from clients or caregivers.

CANCELLATION POLICY

Canceling clients is UNACCEPTABLE. Should an emergency arise, the following procedure must be followed:

1. The Student Clinician will contact the Clinic Director/Office Assistant AS SOON AS POSSIBLE in each of three methods:

Email: (Amanda.Copes@stockton.edu) (Linda.Boyd@stockton.edu)

Clinic Phone: 609.652.4920 (Leave message if needed.)

- 2. The Student Clinician MUST have the treatment plan available to email, should another clinician or supervisor cover the session.
- 3. Be advised that the session may be rescheduled to a time that is convenient to the clinician, supervisor, and the client.

Note: Failure to adhere to this policy will result in a grade of '0' for that session.

POLICY FOR CUSTODIAL/FOSTER CARE

- All clients under the age of 18 must have representation by a parent or legal guardian.
- Parent or legal guardian must complete and sign all clinic forms related to consents for services, case history, and receipt or remission of other therapeutic/medical documentation, etc.
- If client's representative is not a biological parent, legal documentation of guardianship must be provided.
- Client information will not be released to any party unless specifically named by parent or legal guardian on the Speech and Hearing Clinic Consent for Services form. This includes written, electronic, and verbal information regarding reports, diagnosis, progress, attendance, etc.
- Clients will not be released to any party other than parent/legal guardian unless specifically named on the Consent for Services form.

PROCEDURES FOR OBSERVING IN THE SPEECH AND HEARING CLINIC

*Please note: The following procedures are subject to change in the interest of public health and safety during the COVID-19 pandemic

- No one is permitted to observe in the clinic without the permission of the Clinic Director, Clinical Supervisor, or designated faculty member.
- Anyone observing in the clinic MUST FIRST sign the Stockton University Speech and Hearing Clinic Confidentiality Agreement.
- The clinic schedule is posted in Room 112 approximately two weeks in advance but is subject to change.
- Only three (3) students may sign-up to observe a session at a time. If room needs to be made in the observation rooms for parents/family members, observing students (third student to sign up) may be asked to move to observe a different session or reschedule the observation.
- If a student cannot attend a session for which s/he is scheduled to observe, they are to call the clinic to cancel so that another student may observe instead.
- Students may read the client's chart before or after observing the session. Students need to enter their name and Z number on the Access Log located on the client's file along with the date they viewed the file and reason for review. Students are also welcomed to speak with the Student Clinician for information regarding the session.
- Under no circumstances may client records or copies of records be removed from the Speech and Hearing Clinic.
- Arrive at the clinic prepared to observe at least 15 minutes prior to the start of the session.
- Keep the light in the observation room off at all times, as this can be seen through the window/mirror.
- There should be absolutely no talking in the observation room. Above all, the client should not be openly discussed in the observation room; **confidentiality is extremely important.**
- If observing parents or family members ask any questions, kindly refer them to the treating clinician(s) or supervisor.
- Students may use the headphones supplied by the clinic or bring their own. If the clinic's headphones are used, please be sure to wipe them off with the disinfecting solution available in the observation room or clinic workroom when finished.
- Students may refer to copies of the Student Clinician's treatment plans while observing and may take notes; however, if any information is left in the observation room following a session, it will be shredded.
- While observing in the clinic, students will dress and act professionally at all times.
- Recall that parents, family members, or significant others may also be observing; thus, students are expected to display professional behavior at all times when in the clinic.

CLINICIAN/CLIENT ASSIGNMENTS

The Clinic Director is responsible for making all clinician-client assignments. The Clinic Director may seek input regarding assignments from clinical supervisors and faculty. For the on-campus clinical practicum, the Student Clinician's prior clinical experiences (if applicable) will be reviewed to ensure they are getting a variety of clinical population experiences. In addition, the Student Clinician's coursework will be reviewed to be sure they have had the prerequisite courses. The Clinic Director will obtain Student Clinician, supervisor, and client availability and coordinate the schedule. Clients are scheduled for evaluations and therapy by the Clinic Director.

In the event that a student is assigned a client before the student has completed all relevant coursework, the student will receive preparation through:

- Individual meetings with the Clinic Director/Supervisor/Faculty
- Supplemental readings, videos, or other tutorials
- Opportunities to shadow/observe other Student Clinicians or Practicing Clinicians (in-person, Master Clinician Network, etc.)
- Opportunities to complete simulation experiences

CLIENT FILES

*The following procedures are subject to change in the interest of public health and safety during the COVID-19 pandemic.

Confidentiality of Client Files

- No part of a client's file may be copied and/or removed from the clinic by the Student Clinician. Information is to be reviewed in the clinic student workroom/therapy room only.
- Information may only be accessed on a "need to know basis"; that is, information may only be reviewed and discussed by/with those involved in the client's care and only in the clinic.

Confidentiality of Client Electronic Data

In compliance with the *Health Insurance Portability and Accountability Act (HIPAA)*, which governs privacy and client confidentiality regulations, the following guidelines regarding electronic data of client information will be implemented:

- Student Clinicians have been granted access to a secure drive on the Stockton network that will allow them to have access to established client files. These files include client case histories, diagnostic information, parent conference report(s), SOAP notes, and semester progress report(s). All information can be found hard copied in the client's permanent file, located in the locked black cabinet in Room 112.
- To view any client files electronically, users are required to log onto a computer within one of the Clinic treatment rooms (using the designated speech log-on information indicated on the computer screen) and click on the file folder titled *X*: Client Files.
 - o Student Clinicians may not make any changes to existing documents, print out edits made to existing documents, or modify any documents on the secure drive in any fashion.
- The data stored will be backed up nightly by Computer Services.
- Client information **may not** be stored on flash drives or on cloud-based systems.
- E-mail with clinical information may only be sent to other Stockton e-mail accounts. Student Clinicians may e-mail evaluation reports, treatment plans, and progress reports from the computer in the clinic to their supervisor at his/her Stockton e-mail address. Student Clinicians may not e-mail clinical information to external supervisors who do not have Stockton email accounts. Any documents sent electronically MUST be de-identified, as per the Safe Harbor Methods noted by the Department of Health and Human Services. Click for Guidance on Satisfying the Safe Harbor Method
- The computers in the clinic are limited to official business of the speech-language services offered through the Stockton University Speech and Hearing Clinic. As a result, no IM, personal e-mail accounts, or personal uses of the computers are permitted.

Client Charts (Hard Copy)

Clients' charts are maintained by the faculty and staff within the clinic. Any access by Student Clinician, student observers, and/or faculty and staff MUST be noted in the client's file on the <u>Access Log Form</u>. Notations include viewer's printed name, initials, Z number, and reason for access. If a client's chart is removed from the file cabinet to be viewed in an alternate secured location, the viewer MUST enter the removal on the <u>Client File Sign-Out Sheet</u> maintained by Office Assistant. Current clients' charts are maintained alphabetically in the clinic in the following manner, with all underlined documents available in Appendix B1:

Permanent Chart

- a) Folder A
 - The permanent file includes client demographic information, notices, consent forms, evaluation reports, and progress notes arranged as follows:
 - Left Side top to bottom
 - (1) Access Log Form
 - (2) New Client Information Form
 - (3) <u>Case History (Adult/Child)</u>
 - (4) Allergy Alert Form
 - (5) Acknowledgement of Receipt of Privacy Practices
 - (6) Consent for Services
 - (7) Consent to Use Video/Pictured Images
 - (8) Consent to Use Food
 - (9) Consent to Release/Receive Records
 - (10) Acknowledgement of Cancellation Policy
 - Right Side Evaluations and progress notes are arranged chronologically with most recent on top
- b) Folder B (may include more than one)
 - Left Side top to bottom with most recent semester on top
 - (1) Client Attendance Calendar
 - (2) Communication Log
 - Right Side arranged chronologically with most recent on top
 - (1) Archived Treatment Plans
- c) Optional Folder C (Occupational Therapy)
 - Left Side top to bottom with most recent documentation on top
 - (1) Occupational therapy intake information, case history paperwork, diagnostic information, protocols, etc.
 - Right Side arranged chronologically with most recent on top
 - (1) Archived Session Notes

Discharged client charts are maintained in the clinic in a locked file cabinet until disposition. They are organized alphabetically and are separate from current client files. They are the responsibility of the Clinical Director and/or clerical worker as delegated.

PROCEDURES FOR NEW REFERRALS

When a referral is made to the clinic, the <u>New Client Information Form</u> will be completed upon initial contact. Following this, the client will receive an intake packet via preferred means (email, U.S. Mail, or face-to-face meeting) and will need to complete and return the packet prior to enrollment for services. Copies of the forms contained in the intake packet are found in Appendix B1 of this document.

CLIENT SATISFACTION SURVEYS

At the end of each semester, clients who were enrolled at the Speech and Hearing Clinic and who received therapy services will receive by mail a <u>Client Satisfaction Survey</u> sent out by the Clinic Director or clerical worker.

EVALUATION PROCEDURES

Clients may be evaluated using appropriate diagnostic instruments in the Speech and Hearing Clinic by speech-language pathologists employed by the University and/or by Student Clinicians under the supervision of licensed, certified speech-language pathologists. Student Clinicians may be asked to perform diagnostic evaluations while enrolled in other courses in addition to their on-campus clinical practicum (e.g. Diagnostics Methods – graduate level). The following evaluation procedures will be followed:

- 1. Diagnostic evaluations are assigned for completion by the Clinic Director.
- 2. A thorough chart review will be completed to determine which assessment tools are appropriate to use for client evaluation.
- 3. Student Clinicians will meet with their clinical supervisor prior to the evaluation date to review testing procedures.
- 4. A parent/caregiver/client interview must be conducted as part of the initial evaluation.
- 5. A diagnostic evaluation report must be completed for all evaluations conducted. If the evaluation is completed by an SLP, the SLP will complete the report, sign it, and file it in the client's file. If the evaluation is completed by Student Clinicians, the Student Clinicians will generate the report and have it approved by the clinical supervisor prior to filing. The Diagnostic Report Template can be found in Appendix B2.

Clients who receive evaluations at an external facility must have the report sent to the Stockton University Speech and Hearing Clinic prior to the initiation of treatment.

Hearing Screenings

All clients new to the clinic must be administered a hearing screening by the treating clinician *if* evidence of a recent hearing screening/evaluation is not available.

Plans of Care

Plans of care are determined by the clinical supervisor based on results of formal evaluation and in discussion with the Student Clinician.

Re-evaluations

- Clients of the clinic may be re-evaluated as indicated by attainment of objectives or indication/concern of new areas of difficulty in an effort to determine need for continued services and plan of care.
- The need for re-evaluation is first discussed by Student Clinicians and the clinical supervisor, then the parent/client and clinical supervisor.
- Re-evaluations follow the evaluation procedures (1-5) above.

On-going Assessments

Student Clinicians should be aware that assessment is a dynamic process and should be ongoing. If necessary, changes in plans of care may be indicated based on a client's abilities and the nature and degree of communication deficits.

THERAPY PROCEDURES

General Requirements

All documents underlined can be found in Appendix B2

Infection Control and Universal Precautions *This information is subject to change.

All Student Clinicians and clinical supervisors are responsible for using Universal Precautions when seeing clients.

- 1. Following therapy sessions, the Student Clinician(s) are required to wipe down all tables, chairs, doorknobs, toys/games/materials used during the session with 1:10 bleach/water solution, as recommended by the CDC.
- 2. Gloves are to be worn during any existing or potential contact with any body fluids.
- 3. Procedure for cleaning up bodily fluids such as vomit and urine: Section off the area. Sprinkle *Renown Odor Absorbent and Eater*. Then call Custodial staff for further clean up.
- 4. Clerical workers are responsible for wiping down tables in waiting room, toys in waiting area playroom, and headphones in observation rooms.
- 5. The following items are available in the following areas: Waiting Room, Therapy Rooms, and Observation Rooms
 - a) Hand sanitizer (All three areas)
 - b) Tissues (All three areas)
 - c) Waste baskets (All three areas)
 - d) Paper towels (Therapy Rooms)
 - e) Sanitizing solution (Therapy Rooms)

Clerical workers are responsible for maintaining stock of the above items in the appropriate areas, and Student Clinicians are responsible for replacing items if needed.

Therapy Sessions

Therapy sessions are 50 minutes in length, unless otherwise noted. The last 5 minutes of each session should be spent discussing session/progress with caregiver/client. Cancellations/rescheduling must adhere to the Clinic Cancellation Policy.

1. Scheduling

- a) Therapy sessions for each semester are scheduled at the end of the previous semester based on client/caregiver request and schedules of the Student Clinician and supervisor.
- b) Clients may schedule at any time during the semester and may request schedule changes at any time.
- c) All initial scheduling and scheduling changes must be approved by Clinic Director.
- d) Therapy sessions are scheduled during clinic operational hours. Times will vary depending on client availability and semester.

- e) Therapy sessions are typically scheduled once or twice a week, depending on the needs of the client as determined by the clinical supervisor and/or client/caregiver request.
- f) Therapy sessions can be scheduled with a delivery of face-to-face, via telepractice, or a combination of both where appropriate and allowable.

2. Supervision

- a) All sessions are observed by a licensed, certified speech-language pathologist.
- b) As regulated by the American Speech-Language-Hearing Association (ASHA), "the amount of direct supervision must be commensurate with the student's knowledge, skills, and experience; must not be less than 25% of the student's total contact with each client/patient; and must take place periodically throughout the practicum. Supervision must be sufficient to ensure the welfare of the individual receiving services." (Council for Clinical Certification in Audiology and Speech-Language Pathology of the American Speech-Language-Hearing Association. (2018). 2020 Standards for the Certificate of Clinical Competence in Speech-Language Pathology. Retrieved 7/25/19 from https://www.asha.org/certification/2020-SLP-Certification-Standards.)
- c) Additional information regarding telepractice supervision:
 - Effective March 16, 2020: Multiple students may participate in the same session. Each student will earn the full hour toward the completion of their clinical practicum.
 - Effective May 15, 2020: Clinical [supervisors] may supervise more than one telepractice session concurrently. Clinical [supervisors] be available 100% of the time to each session and must provide a minimum of 25% direct supervision of the total contact time with each client/patient (similar to in-person supervision requirements). Retrieved 7/22/20 from https://www.asha.org/Certification/COVID-19-Guidance-From-CFCC/

3. Procedures

Immediately prior to a therapy session, the following procedures will be followed:

- a) Student Clinicians will maintain a working client file (pocket folder) for each client.
- b) The working client file will be submitted to the clinical supervisor before each session.
 - The Communication Log and Therapy Attendance Calendar will be placed on the left.
 - New treatment plans will be placed on the right
- c) When the clinical supervisor has finished grading the therapy session and treatment plan, the treatment plan and the grading form for that session will remain on the right, on top of old treatment plans ordered chronologically.

Once weekly, Student Clinicians are required to meet with their clinical supervisor in a conference to discuss their sessions, answer/ask questions, and engage in preparation for upcoming sessions.

Treatment Plan Procedure

Student Clinicians working with clients in the Stockton University Speech and Hearing Clinic are required to write a treatment plan for each session that includes functional objectives and creative activities aimed at progressing clients toward those objectives.

Treatment plans will be reviewed by the assigned clinical supervisor to determine appropriateness based on client age, disorder, abilities, and preferences. Student Clinicians will make changes as needed based on their supervisor's recommendations.

Treatment plans should be completed using the <u>Treatment Plan Template</u> and submitted the clinical supervisor in a 2-pocket folder or working client file. The working file should also contain the client's Therapy Attendance Calendar and Communication Log. Each folder should be presented to the supervisor *prior to the beginning of that client's session*.

The Objectives, Activities, and Tools sections of each treatment plan *must be complete* when the plan is submitted. At least 3-4 objectives per session (as appropriate) should be planned. All objectives must include the following: a "do" statement, a condition (e.g., independently, no more than one prompt, etc.), and criteria (e.g., % or # of trials). Objectives should target behaviors that are <u>observable</u> and <u>measurable</u>.

Student Clinicians will track data (client's responses) during every session. A <u>Session Objective Data</u> <u>Log</u> (available in the clinic) may be used to complete the Results section after each session. Student Clinicians may also use their own form of documentation for data collection.

Following each therapy sessions, Student Clinicians will complete a session SOAP note to document client performance. When ALL sections of the treatment plan are complete, including the session SOAP note, the treatment plan should be resubmitted to the clinic supervisor for a final grade.

If the supervisor makes corrections or suggests revisions to a treatment plan, the treatment plan is not to be filed in the client's chart until the appropriate corrections and revisions have been made and are reviewed by the supervisor.

** Upon completion of the semester, all treatment plans MUST be placed in the client's file(s)!

Additionally, Student Clinicians will complete a <u>Session Reflection Form</u> (available in the clinic) after *each session* as a self-reflection of their clinical performance. This should be brought, along with the Treatment Plan and Session Objective Data Log, to the weekly conference with the Student Clinician and the clinical supervisor to be discussed.

Clinicians will receive qualitative and quantitative feedback from the clinic supervisor via a <u>Treatment Plan/Session Feedback Form</u>, which will be completed for every session executed, for clinicians to review and to be discussed at the supervisor conference.

Students are expected to meet with their supervisor weekly to discuss client progress and plans.

- o A sign-up sheet for conference times for each clinical supervisor will be available through the Office Assistant weekly, as available time slots may change
- Arrangements for alternate conference times can be made by contacting the clinical supervisor.
- o Session Reflection Forms and data calculations MUST be completed prior to each conference
- o Bring all working client file information to each conference

SOAP Progress Report

Students will complete intermediate progress reports using the <u>SOAP Progress Note Template</u> for each client to document progress in therapy during a specified treatment period (typically 3-4 weeks), depending on the start date of the client(s). Students are responsible for submitting each document in hard copy or via email on the specified due date to their supervisor for review. Students should plan

to conference with the client or the client's family the week following the submission and review. Each SOAP Progress Note report will be signed by the student, the clinical supervisor, and the client/parent/caregiver.

Semester Progress Report

A <u>Semester Progress Report</u> is written at the end of the semester for each client treated in the clinic. The report provides a brief history of the client and his/her disorder, as well as a detailed account of the objectives addressed during the semester, the therapeutic techniques implemented, the client's progress and the status, as well as future recommendations.

Self and Supervisor Evaluations

Student Clinicians are required to rate their own performance twice during the semester, once at midterm and again at the end of the semester. This rating is completed using the <u>Student Self-Evaluation Guide</u> and a self-generated written critique. Students will also have the opportunity to evaluate their clinical supervisor via the University's IDEA program or by an alternate means established by the course instructor.

HIPAA Regulations

All documents created in reference to clients shall follow the procedures set forth for de-identification. Only de-identified documents may be transmitted electronically amongst Student Clinicians and clinical supervisors. Periodic reminders regarding HIPAA rules and regulations will be disseminated to Student Clinicians and documented to ensure compliance with its mandates.

Externship Practica Policies and Procedures

EXTERNSHIP PLACEMENT PROCEDURES

All documents underlined can be found in Appendix C.

Upon completion of an on-campus clinical practicum, student clinicians will complete two semesters of full-time clinical externship practica at participating approved external facilities. Students must successfully complete CMDS 5901, Clinical Practicum I on campus in the Speech and Hearing Clinic, prior to an external clinical practicum placement. Contracts are established between the site and University for all placements used for external facilities. The Clinical Externship Coordinator will obtain electronic information and contracts from each site prior to student placement to ensure that each external facility has the clinical population and personnel to meet the educational needs of each student assigned to that site in accordance with <u>ASHA Standards</u>.

- 1. All clinical practicum assignments will be made by the Clinical Externship Coordinator in collaboration/input with the Clinic Director as applicable, the Program Director as applicable, any previous clinical educators, and applicable MSCD faculty.
- 2. The student's prior clinical experiences will be reviewed to ensure a variety of clinical experiences across the lifespan with culturally and linguistically diverse populations. Additionally, the student's coursework will be reviewed to ensure they have the academic prerequisites for the placement.
- 3. In the event that a student is assigned a placement before the student has completed all relevant coursework pertaining to that placement, the student will receive preparation through the following measures:
 - Individual meetings with the appropriate mentor: Clinic Director, Clinical Educator, Practicum Instructor, Faculty member;
 - Supplemental readings, videos, or other tutorials;
 - Opportunities to shadow/observe other student clinicians or practicing clinicians
- 4. The student's academic and clinical performance, interaction and personal qualities, as well as professional behavior will be considered before recommending and/or assigning him/her/them to an external practicum. In addition, some external facilities may require a student clinician to complete and submit the following prior to being selected for an externship: application, resume, portfolio, letters of recommendation, cover letter, transcript and/or participate in a competitive interview process. The external facility will then decide if the student has been accepted for the externship at their facility.
- 5. Students are required to complete the <u>Externship Interest Survey</u> at least one semester prior to each off-site externship clinical placement. The student is required to list their current address and contact information that will be used to arrange and secure the placement. The student will have the opportunity to express *only* areas of interest via the <u>Externship Interest</u> Survey. Students are not permitted to request specific externship placement sites.
- 6. Students will be informed by the Clinical Externship Coordinator of their placement prior to initiation the semester for which they are enrolled in a clinical externship. If the student indicates that they are unbale to fulfill the requirements of the external placement, they can drop the clinical practicum course and will be required to reenroll the following

semester. Students should be aware that delaying enrollment in an external clinical practicum experience may delay them from graduating on time.

7. The start and end dates for a clinical externship practicum will be set and finalized by the Clinical Externship Coordinator in collaboration with the external clinical externship site. Start and end dates should not be arranged directly between off-campus clinical externship sites and students.

Unless a site has arranged for a different start and/or end date <u>before</u> an off-campus clinical externship placement was finalized by the Clinical Externship Coordinator and off-campus clinical externship site, the start date for *all* students will be **the first day of the semester** (**when classes begin**), **and the end date will be the last day of class before the final exam period (not when the term ends)**, according to the Stockton University Academic Calendar*. Any exceptions to the predetermined start and end dates may only be considered for extenuating circumstances. Changes to the start and end dates must be approved by the Clinical Externship Coordinator in collaboration with MSCD program faculty and staff. <u>Start and end dates should not be changed solely between off-campus clinical externship sites and students</u>.

Students should be prepared to report to their site prior to the official start date of the semester to complete required preliminary site procedures such as completing paperwork, attending orientations/training or meetings as well as conducting observations or shadowing.

It is the responsibility of the Clinical Externship Coordinator to serve as the liaison between MSCD program and the School of Health Science and to keep a record of when all Student Clinicians are present or absent from an off-campus practicum site including orientations, observations, meetings, start, and end dates. The Clinical Externship Coordinator should be informed by both the off-campus externship site and Student Clinician if any changes to schedule or location occur at any time. This is to ensure the safety and liability of all Student Clinicians.

All absences including the two (2) excused and approved are required to be made up on the weekend or beyond the ending dates of the externship, as agreed upon by the site Clinical Educator and Clinical Externship Coordinator.

8. Prior to beginning of an off-campus practicum, Student Clinicians should complete the Student Practicum Preparation Checklist to ensure that all criteria for acceptance at their desired practicum are met. Students should complete this document and return it to the Clinical Externship Coordinator.

GENERAL EXTERNSHIP PRACTICUM RESPONSIBILITIES

As Student Clinicians entering a healthcare or educational profession, there are certain public health requirements to which our program expects students will adhere. All immunizations that are required by State law and that are also recommended by the Centers for Disease Control and Prevention (CDC) must be up to date when students enter our program. People who are not correctly immunized pose a significant public health risk to their patients, co-workers, and themselves. Seasonal flu shots are being required by many external clinical sites, and these sites will not accept Student Clinicians who have not had this immunization. It is best to try to obtain a flu shot early in the season.

The Student Clinician is expected to become familiar with the specific requirements of his/her/their anticipated externship site(s). If necessary documentation is not up to date – including criminal background checks, fingerprinting, and drug/substance abuse testing, and any other facility-specific requirements – acceptance at a medical and/or educational clinical site cannot be guaranteed. This could affect a Student Clinician's timely progression through the program, prevent a Student Clinician from participating in a variety of clinical experiences, and ultimately prevent the Student Clinician from graduating.

The Student Clinician is expected to complete the <u>MSCD Externship Plan</u> within the first week of their clinical externship practicum course with all the Clinical Educators they will be working with at the off-campus facility.

While the specific requirements of the externship site are paramount, Student Clinicians must meet the following expectations during any externship clinical practicum:

- Be prepared to commute up to 90 minutes (each way) and have reliable transportation.
- Attend the practicum at the hours specified by the off-campus facility, which may be before 7 a.m. and after 5 p.m. Student Clinicians are also expected to follow the off-campus facilities calendar and not the Stockton academic calendar for the semester. Students are permitted no more than two absences per semester. See current syllabus for full policy.
- Be prepared to complete <u>all</u> tasks as prescribed/assigned by the on-site Clinical Educator(s) in the areas of evaluation, intervention, and interaction and personal qualities. Preparation includes, but is not limited to:
 - o client chart review:
 - o collection and practice of therapy/diagnostic materials on or off-site;
 - o actual administration of testing and/or therapy;
 - o scoring and interpretation of testing/results/session data;
 - o SOAP note/summary/report writing/goal selection;
 - o completion of additional projects as assigned; and
 - o attendance at meetings related to clients on your caseload.
- Submit clinical clock hours and obtain the Clinical Educator's signature/approval via Typhon, the electronic database.
- Accept, reflect, and use Clinical Educators' feedback as a means of making clinical growth. Students should initiate discussion with the on-site Clinical Educator(s) if questions, need for

clarification, or concerns arise with any aspect of the clinical practicum experience. Students may also contact the Clinical Externship Coordinator.

- Refer to *Clinic Professional Standards/Dress Code* for appropriate professional dress. Keep in mind, however, that each externship site will have its own dress code, and it is the Student Clinician's responsibility to follow that dress code as well.
- Adhere to the ASHA Code of Ethics and behave professionally this includes outside the offcampus facility, on campus, and when utilizing any social media. The following are the professional behavior standards expected of Student Clinicians of Stockton University:
 - o Abide by set policies and procedures set forth by facility (includes externship facility)
 - o Demonstrate dependability/punctuality
 - Meet deadlines
 - Accept designated workload withoutcomplaint
 - o Demonstrate time management skills
 - o Display a positive and dedicated attitude towards learning
 - o Take responsibility for own learning/shows initiative
 - Accept constructive criticism and feedback
 - o Take measures to improve clinical skills based upon constructive feedback
 - o Demonstrate intact organizational skills in all aspects of clinical practice
 - o Ensure written communication is complete, legible, and considerate of appropriate spelling, grammar, and mechanics
 - Balance personal and professional obligations
 - o Abide by privacy criteria set forth through HIPAA and site-specific rules and regulations
- Recognize that it is ultimately the *Student Clinician's* responsibility to take the initiative to complete all the course requirements of the off-campus externship practica successfully not the externship Clinical Educators or the Clinical Externship Coordinator.

SUPERVISION IN EXTERNSHIP PRACTICA

- 1. On-Site Clinical Educator Prior to being selected, the On-site Clinical Educator(s) complete a Documentation of Information for Clinical Externship form that notes pertinent clinical educator information including license and certification information and supervisor adherence to current ASHA Standards for clinical supervisors. The documentation also provides information regarding the days and times of the externship as well as identifying typical activities, clients, diagnosis and ages seen at the facility. Clinical educators provide(s) direct supervision of Student Clinicians. The expectation of the clinical educator is to provide supervision (direct observation) at least 25% of the time; however, be on site 100% of the time, according to ASHA's requirements. Clinical educators are encouraged to allow the student to start with some observation, and then employ a gradual release of responsibility, based on the student clinician's needs and experience, to promote eventual independence. Formal feedback is provided to students at least twice during the semester via the Evaluation of Clinical Competencies document for (Diagnostics), Intervention (Treatment), and Interaction and Behaviors/Professional Behavior. This document will be completed in Typhon by the On-site Clinical Educator(s) and subsequently reviewed formally with the student. This will be completed at mid-term, as well as at the end of the semester for the final. Clinical Educators are also given the option to take an anonymous survey, the On-Site Clinical Educator Program Evaluation, to provide feedback about the program. This will be completed in Typhon.
- 2 Once Student Clinicians begin any off-site clinical practicum, they must complete the <u>Student Practicum Preparation Checklist</u> and return it to the Clinical Fieldwork Coordinator. During the first week of their practicum, Student Clinicians MUST meet with their on-site Clinical Educator(s) and complete the <u>MSCD Externship Plan</u>. This document is used to allow for the student and clinical educator to discuss goals for the experience as well as identify specific learning and supervising styles. This document should then be turned in on the due date specified by the Clinical Fieldwork Coordinator.
- 3. The Clinical Fieldwork Coordinator periodically monitors the clinical education provided in the external facility via several email correspondences, and phone conferences and/or visits to the facility as appropriate. Confidential Concerns Surveys are also sent to the students twice per semester to ensure confidence in the clinical educator, site and experiences.
- 4. Student Student Clinicians are expected to complete a paper copy of the Evaluation of Clinical Competencies at both mid-term and final as a means of self-reflection and should share these results with their Clinical Educator. At the end of the Student Clinician's off-site clinical experience, Student Clinicians are to complete the Student Evaluation of Supervision and Facility in Typhon to provide feedback about their clinical experience.

ACCIDENT AND INJURY POLICY FOR GRADUATE STUDENTS

What to Do If You Are Injured During an On-Campus/Externship Practicum

- Whenever you suffer an injury or become ill while at the clinical site, you should report immediately to the clinical supervisor.
- In the case of an apparent serious injury or illness, the clinical site supervisor must either call 9-1-1 and arrange for transportation to the hospital or drive you immediately to the nearest hospital Emergency Room if safe to do so.
- The clinical site supervisor, or designee at the clinical site, must immediately notify by telephone the following people, as designated below by the Student Clinician, of the injury/illness and also the name and location of the destination hospital.
- The <u>Accident and Injury Policy for Graduate Students in Clinical Practicum</u> is provided in Appendix C.
- The clinical site supervisor, or designee, should make sure an accident report is filled out and faxed to either the Speech and Hearing Clinic Director (for on-campus incidents) or the Clinical Externship Coordinator (for incidents happening at an externship site). Refer to the document entitled Injury Record Form for completion.

Appendix A ASHA Code of Ethics



Code of Ethics

Reference this material as: American Speech-Language-Hearing Association. (2016). Code of Ethics [Ethics]. Available from www.asha.org/policy.

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Preamble

The American Speech-Language-Hearing Association (ASHA; hereafter, also known as "The Association") has been committed to a framework of common principles and standards of practice since ASHA's inception in 1925. This commitment was formalized in 1952 as the Association's first Code of Ethics. This Code has been modified and adapted as society and the professions have changed. The Code of Ethics reflects what we value as professionals and establishes expectations for our scientific and clinical practice based on principles of duty, accountability, fairness, and responsibility. The ASHA Code of Ethics is intended to ensure the welfare of the consumer and to protect he reputation an integrity of the professions.

The ASHA Code of Ethics is a framework and focused guide for professionals in support of day-to-day decision-making related to professional conduct. The Code is partly obligatory and disciplinary and partly aspirational and descriptive in that it defines the professional's role. The Code educates professionals in the discipline, as well as students, other professionals, and the public, regarding ethical principles and standards that direct professional conduct.

The preservation of the highest standards of integrity and ethical principles is vital to the responsible discharge of obligations by audiologists, speech-language pathologists, and speech, language, and hearing scientists who serve as clinician, educators, mentors, researchers, supervisors, and administrators. This Code of Ethics sets forth the fundamental principles and rules considered essential to this purpose and is applicable to the following individuals:

- A member of the American Speech-Language-Hearing Association holding the Certificate of Clinical Competence (CCC)
- A member of the Association not holding the Certificate of Clinical Competence (CCC)
- A nonmember of the Association holding the Certificate of Clinical Competence (CCC)
- An applicant for certification, or for membership and certification

By holding ASHA certification or membership, or through application for such, all individuals are automatically subject to the jurisdiction of the Board of Ethics for ethics complaint adjudication. Individuals who provide clinical services and who also desire membership in the Association must hold the CCC.

The fundamentals of ethical conduct are described by Principles of Ethics and by Rules of Ethics. The four Principles of Ethics form the underlying philosophical basis for the Code of Ethics and are reflected in the following areas: (I) responsibility to persons served professionally and to research participants, both human and animal; (II) responsibility for one's professional competence; (III) responsibility to the public; and (IV) responsibility for professional relationships. Individuals shall honor and abide by these Principles as affirmative obligations under all conditions of applicable professional activity. Rules of Ethics are specific statements of minimally acceptable as well as unacceptable professional conduct.

The Code is designed to provide guidance to members, applicants, and certified individuals as they make professional decisions. Because the Code is not intended to address specific situations and is not inclusive of all possible ethical dilemmas, professionals are expected to follow the written provisions and to uphold the spirit and purpose of the Code. Adherence to the Code of Ethics and its enforcement results in respect for the professional and positive outcomes for individuals who benefit from the work of audiologists, speech-language pathologists, and speech, language, and hearing scientists.

Terminology

ASHA Standards and Ethics – The mailing address for self-reporting in writing is American Speech-Language-Hearing Association, Standards and Ethics, 2200 Research Blvd., #313, Rockville, MD 20850.

Advertising – Any form of communication with the public about services, therapies, products, or publications.

Conflict of interest – An opposition between the private interests and the official or professional responsibilities of a person in a position of trust, power, and/or authority

Crime – Any felony; or any misdemeanor involving dishonesty, physical harm to the person or property of another, or a threat of physical harm to the person or property of another. For more details, see the "Disclosure Information" section of applications for ASHA certification found on www.asha.org/certification/SLPCertification/.

Diminished decision-making ability – Any condition that renders a person unable to form the specific intent necessary to determine a reasonable course of action.

Fraud – Any act, expression, omission, or concealment – the intent of which either actual or constructive – calculated to deceive others to their disadvantage.

Impaired practitioner – An individual whose professional practice is adversely affected by addiction, substance abuse, or health-related and/or mental health-related conditions.

Individuals – Members and/or certificate holder, including applicants for certification.

Informed consent – May be verbal, unless written consent is required; constitutes consent by persons served, research participants engaged, or parents and/or guardians of persons served to a proposed course of action after the communication of adequate information regarding expected outcomes and potential risks.

Jurisdiction – The "personal jurisdiction" and authority of the ASHA Board of Ethics over an individual holding the ASHA certification and/or membership, regardless of the individual's geographic location.

Know, Known, or Knowingly – Having or reflecting knowledge.

May vs. Shall – May denotes an allowance for discretion; shall denotes no discretion.

Misrepresentation – Any statement by words or other conduct that, under the circumstances, amounts to an assertion that is false or erroneous (i.e., not in accordance with the facts); any statement made with conscious ignorance or a reckless disregard for the truth.

Negligence – Breaching of a duty owed to another, which occurs because of a failure to conform to a requirement, and this failure has caused harm to another individual, which led to damages to this person(s); failure to exercise the care toward others that a reasonable or prudent person would take in the circumstances or taking actions that such a reasonable person would not.

Nolo contendere – No contest.

Plagiarism – False representation of another person's idea, research, presentation, result, or product as one's own through irresponsible citation, attribution, or paraphrasing; ethical misconduct does not include honest error or differences of opinion.

Publicly sanctioned – A formal disciplinary action of public record, excluding actions due to insufficient continuing education, checks returned for insufficient funds, or late payment of fees not resulting in unlicensed practice.

Reasonable or reasonably – Supported or justified by fact or circumstance and being in accordance with reason, fairness, duty, or prudence.

Self-report – A professional obligation of self-disclosure that requires (a) notifying ASHA Standards and Ethics and (b) mailing a hard copy of a certified document to ASHA Standards and Ethics (see term above). All self-reports are subject to a separate ASHA Certification review process, which, depending on the seriousness of the self-reported information, takes additional processing time.

Support personnel – Those providing support to audiologists, speech-language pathologist, or speech, language, and hearing scientists (e.g., technician, paraprofessional, aide, or assistant in audiology, speech-language pathology, or communication sciences and disorders).

Telepractice, teletherapy – Application of telecommunication technology to the delivery of an audiology and speech-language pathology professional services at a distance by linking clinician to client/patient or clinician to clinician for assessment, intervention, and/or consultation. The quality of the services should be equivalent to in-person service.

Written – Encompasses both electronic and hard-copy writings or communications.

Principle of Ethics I

Individuals shall honor their responsibility to hold paramount the welfare of persons they serve professionally or who are participants in research and scholarly activities, and they shall treat animals involved in research in a humane manner.

Rules of Ethics

- A. Individuals shall provide all clinical services and scientific activities competently.
- B. Individuals shall use every resource, including referral and/or interprofessional collaboration when appropriate, to ensure that quality service is provided.
- C. Individuals shall not discriminate in the delivery of professional services or in the conduct of research and scholarly activities on the basis of race, ethnicity, sex, gender identity/gender expression, sexual orientation, age, religion, national origin, disability, culture, language, or dialect.
- D. Individuals shall not misrepresent the credentials of aides, assistants, technicians, support personnel, students, research interns, Clinical Fellows, or any others under their supervision, and they shall inform those they serve professionally of the name, role, and professional credentials of persons providing services.
- E. Individuals who hold the Certificate of Clinical Competence may not delegate tasks related to the provision of clinical services to aides, assistants, technicians, support personnel, or any other persons only if those persons are adequately prepared and are appropriately supervised. The responsibility for the welfare of those being served remains with the certified individual.
- F. Individuals who hold the Certificate of Clinical Competence shall not delegate tasks that require unique skills, knowledge, judgment, or credentials that are within the scope of their profession to aides, assistants, technicians, support personnel, or any nonprofessionals over whom they have supervisory responsibility.

- G. Individuals who hold the Certificate of Clinical Competence may delegate to students tasks related to the provision of clinical services that require the unique skills, knowledge, and judgment that are within the scope of practice of their profession only if those students are adequately prepared and are appropriately supervised. The responsibility for client welfare of those being served remains with the certified individual.
- H. Individuals shall obtain informed consent from the persons they serve about the nature and possible risks and effects of services provided, technology employed, and products dispensed. This obligation also includes informing persons served about possible effects of not engaging in treatment or not following clinical recommendations. If diminished decision-making ability of persons served is suspected, individuals should seek appropriate authorization for services, such as authorization from a spouse, other family member, or legally authorized/appointed representative.
- Individuals shall enroll and include persons as participants in research or teaching demonstrations only if participation is voluntary, without coercion, and with informed consent.
- J. Individuals shall accurately represent the intended purpose of a service, product, or research endeavor and shall abide by established guidelines for clinical practice and the responsible conduct of research.
- K. Individuals who hold the Certificate of Clinical Competence shall evaluate the effectiveness of services provided, technology employed, and products dispensed, and they shall provide services or dispense products only when benefit can reasonably be expected.
- L. Individuals may make a reasonable statement of prognosis, but they shall not guarantee directly or by implication the results of any treatment or procedure.
- M. Individuals who hold the Certificate of Clinical Competence shall use independent and evidenced-based clinical judgement, keeping paramount the best interests of those being served.
- N. Individuals who hold the Certificate of Clinical Competence shall not provide clinical services solely by correspondence but may provide services via telepractice consistent with the professional standards and state and federal regulations.
- O. Individuals shall protect the confidentiality and security of records of professional services provided, research and scholarly activities conducted, and products dispensed. Access to these records shall be allowed only when doing so is necessary to protect the welfare of the person or of the community, is legally authorized, or is otherwise required by law.
- P. Individuals shall protect the confidentiality of any professional or personal information about persons served professionally or participants involved in research and scholarly activities and may disclose confidential information only when doing so is necessary to protect the welfare of the person or of the community, is legally authorized, or is otherwise required bylaw.
- Q. Individuals shall maintain timely records and accurately record and bill for services provided and products dispensed and shall not misrepresent services provided, products dispensed, or research and scholarly activities conducted.
- R. Individuals whose professional practice is adversely affected by substance abuse, addiction, or other health-related conditions are impaired practitioners and shall seek professional assistance and, where appropriate, withdraw from the affected areas of practice.
- S. Individuals who have knowledge that a colleague is unable to provide professional services with reasonable skill and safety shall report this information to the appropriate authority, internally if a mechanism exists, and, otherwise, externally.
- T. Individuals shall provide reasonable notice and information about alternatives for obtaining care in the event that they can no longer provide professional services.

Principle of Ethics II

Individuals shall honor their responsibility to achieve and maintain the highest level of professional competence and performance.

Rules of Ethics

- A. Individuals who hold the Certificate of Clinical Competence shall engage in only those aspects of the professions that are within their scope of their professional practice and competence, considering their certification status, education, training, and experience.
- B. Members who do not hold the Certificate of Clinical Competence may not engage in the provision of clinical services; however, individuals who are in the certification application process may engage in the provision of clinical services consistent with the current local and state laws and regulations and with ASHA certification requirements.
- C. Individuals who engage in research shall comply with all institutional, state, and federal regulations that address any aspects of research, including those that involve human participants and animals.
- D. Individuals shall enhance and refine their professional competence and expertise through engagement in lifelong learning applicable to their professional activities and skills.
- E. Individuals in administrative or supervisory roles shall not require or permit their professional staff to provide services or conduct research activities that exceed the staff member's certification status, competence, education, training, and experience.
- F. Individuals in administrative or supervisory roles shall not require or permit their professional staff to provide series or conduct clinical activities that compromise the staff member's independent and objective professional judgment.
- G. Individuals shall make use of technology and instrumentations consistent with accepted professional guidelines in their areas of practice. When such technology is not available, and appropriate referral may be made.
- H. Individuals shall ensure that all technology and instrumentation used to provide services or to conduct research and scholarly activities are in proper working order and are properly calibrated.

Principle of Ethics III

Individuals shall honor their responsibility to the public when advocating for the unmet communication and swallowing needs of the public and shall provide accurate information involving any aspect of the professions.

Rules of Ethics

- A. Individuals shall not misrepresent their credentials, competence, education, training, experience, and scholarly contributions.
- B. Individuals shall avoid engaging in conflicts of interest whereby personal, financial, or other considerations have the potential to influence or compromise professional judgment and objectivity.
- C. Individuals shall not misrepresent research and scholarly activities, diagnostic information, services provided, results of services provided, products dispensed, or the effects of products dispensed.
- D. Individuals shall not defraud through intent, ignorance, or negligence or engage in any scheme to defraud in connection with obtaining payment, reimbursement, or grants and contracts for services provided, research conducted, or products dispensed.
- E. Individuals' statements to the public shall provide accurate and complete information about the nature and management of communication disorders, about the professions, about professional services, about products for sale, and about research and scholarly activities.
- F. Individuals' statements to the public shall adhere to prevailing professional norms and shall not contain misrepresentations when advertising, announcing, and promoting their professional services and products and when reporting research results.

G. Individuals shall not knowingly make false financial or nonfinancial statements and shall complete all materials honestly and without omission.

Principle of Ethics IV

Individuals shall uphold the dignity and autonomy of the professions, maintain collaborative and harmonious interprofessional and intraprofessional relationships, and accept the professions' self-imposed standards.

Rules of Ethics

- A. Individuals shall work collaboratively, when appropriate, with members of one's own profession and/or members of other professions to deliver the highest quality
- B. Individuals shall exercise independent professional judgment in recommending and providing professional series when an administrative mandate, referral source, or prescription prevents keeping the welfare of the persons served paramount.
- C. Individuals' statements to colleagues about professional services, research results, and products shall adhere to prevailing professional standards and shall contain no misrepresentations.
- D. Individuals shall not engage in any form of conduct that adversely reflects on the professions or on the individual's fitness to serve personsprofessionally.
- E. Individuals shall not engage in dishonesty, negligence, fraud, deceit, or misrepresentation.
- F. Applicants for certification or membership, and individuals making disclosures, shall not knowingly make false statements and shall complete all application and disclosure materials honestly and without omission.
- G. Individuals shall not engage in any form of harassment, power abuse, or sexual harassment.
- H. Individuals shall not engage in sexual activities with individuals (other than a spouse or other individual with whom a prior consensual relationship exists) over whom they exercise professional authority or power, including persons receiving services, assistants, students, or research participants.
- I. Individuals shall not knowingly allow anyone under their supervision to engage in any practice that violates the Code of Ethics.
- J. Individuals shall assign credit only to those who have contributed to a publication, presentation, process, or product. Credit shall be assigned in proportion to the contribution and only with the contributor's consent.
- K. Individuals shall reference the source when using other persons' ideas, research, presentations, results, or products in written, oral, or any other media presentation or summary. To do otherwise constitutes plagiarism.
- L. Individuals shall not discriminate in their relationships with colleagues, assistants, students, support personnel, and members of other professions and disciplines on the basis of race, ethnicity, sex, gender identity/gender expression, sexual orientation, age, religion, national origin, disability, culture, language, dialect, or socioeconomic status.
- M. Individuals with evidence that the Code of Ethics may have been violated have the responsibility to work collaboratively to resolve the situation where possible or to inform the Board of Ethics through its established procedures.
- N. Individuals shall report members of other professionals who they know have violated standards of care to the appropriate professional licensing authority or board, other professional regulatory body, or professional association when such violations comprise the welfare of persons served and/or research participants.
- O. Individuals shall not file or encourage others to file complaints that disregard or ignore facts that would disprove the allegation; the Code of Ethics shall not be used for personal reprisal, as a means of addressing personal animosity, or as a vehicle for retaliation.

- P. Individuals making and responding to complaints shall comply fully with the policies of the Board of Ethics in its consideration, adjudication, and resolution of complaints of alleged violations of the Code of Ethics.
- Q. Individuals involved in ethics complaints shall not knowingly make false statements of fact or withhold relevant facts necessary to fairly adjudicate the complaints.
- R. Individuals shall comply with local, state, and federal laws and regulations applicable to the professional practice, research ethics, and the responsible conduct of research.
- S. Individuals who have been convicted, been found guilty, or have entered a plea of guilty or nolo contendere to (1) any misdemeanor involving dishonesty or physical harm or the threat of physical harm to the person or property of another or (2) any felony shall self-report by notifying ASHA Standards and Ethics (see Terminology for mailing address) in writing within 30 days of the conviction, plea, or finding of guilt. Individuals shall also provide a certified copy of the conviction, plea, nolo contendere record, or docket entry to ASHA Standards and Ethics within 30 days of self-reporting.
- T. Individuals who have been publicly sanctioned or denied a license or a professional credential by any professional association, professional licensing authority or board, or other professional regulatory body shall self-report by notifying ASHA Standards and Ethics (see Terminology for mailing address) in writing within 30 days of the final action or disposition. Individuals shall also provide a certified copy of the final action, sanction, or disposition to ASHA standards and Ethics within 30 days of self-reporting.

Appendix B1

Stockton University Speech and Hearing Clinic

Documentation

Speech and Hearing Clinic



101 Vera King Farris Drive | Galloway NJ 08205-9441 stockton.edu

P: 609.652.4920 • F: 609.404.4546 10 West Jimmie Leeds Road | Galloway NJ 08205 speechclinic@stockton.edu

CONFIDENTIALITY AGREEMENT

I, the undersigned Stockton University student, confirm the following:

(1) I have completed an approved training regarding the rules and regulations of the Health Insurance Portability and Accountability Act (HIPAA)

OR

- (2) I will maintain confidentiality in reference to any and all clients in the Stockton Speech and Hearing Clinic in accordance with the minimum necessary policies and procedure guidelines set forth by the Department of Health and Human Services by:
 - a. De-identifying any documents created regarding any and all clients in the Stockton Speech and Hearing Clinic;
 - b. Keeping confidential all protected health information (PHI) regarding any and all clients in the Stockton Speech and Hearing Clinic; and
 - c. Limiting how much protected health information (PHI) is disclosed for any purpose.

Printed Name (please write legibly)	Z Number
Signature	Date



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Client File Sign-Out Sheet

Clinician's Name	Z number	Client File Initials ONLY	Date	Time OUT	Time IN	Verified By



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Access Log

Client:	
Chem.	

Date of Access	Your Name	<u>Initials</u>	Z Number	Reason for Access

^{*} By initialing next to your name in this log, you agree to abide by the confidentiality agreement developed by the Stockton University Speech and Hearing Clinic in an effort to keep confidential the Protected Health Information (PHI) for this client.





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New Client Information Form

Client:	Date of Birth:
Address:	Phone Number:
Presenting Difficulties:	
Contact Person:	Relationship:
Phone Number:	
Previous Evaluation Y N New Evaluation Required Y N	If yes, facility name:
Available Day(s) M T W Available Time(s)	R F
Scheduled Appointment Day(s) M Start Date/Time:	
Clinician(s):	
Date of Initial Contact:	
Notes:	

Client Information Packet:

	<u>Sent</u>	Received
Letter of interest		
Initial appointment letter		
Case history form		
Consent for services		
Consent to record		
Consent to use food		
Notice of HIPAA Privacy Policy		
Acknowledgement of Receipt of HIPAA Policy		
Calendar/Fee Schedule		
Directions/Map		
Clinic Brochure		
Return Envelope		
Evaluation		
Date:		



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Adult Case History Form

General Information

Legal Name:		Prefer	red Name:		
Date of Birth:	_ Preferred Pronoun	s: He/Him	She/Her	They/T	hem Othe
Gender: Male Female	Other	Sex:	Male	Female	Intersex
Address:		_ Email	:		City
	Zip Code:_	Pho	one:		
			D1		
Occupation:		Business	Phone:		
Employer:					
Referred by:		Phone:			
Address:					
Family Physician:		Phone:			
Address:					
Single Widowed					
Children (include names, gen	ider, and ages):				
Who lives in the residence?					

What languages do you speak? If more than one, which one is your dominant language?
What was the highest grade, diploma, or degree you earned?
Are you a current Stockton University student or alumnus?
Describe your speech–language concern.
What do you think may have caused the issue, if applicable?
Has the issue changed since it was first noticed? If so, how?

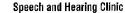
Have you seen any other speech-language specialists? Who and when? What were their
conclusions or suggestions?
Have you seen any other specialists (physicians, audiologists, psychologists, neurologists, etc.)? If
yes, indicate the type of specialist, when you were seen, and the specialist's conclusions or
suggestions.
Are there any other speech, language, learning, or hearing problems in your family? If yes, please
describe.

Medical History

Provide the approximate ages at which you suffered the following illnesses or conditions:

Adenoidectomy	Asthma	Chicken pox	
Colds	Croup	Dizziness	
Draining ear	Ear infections	Encephalitis	
German measles	Headaches	Hearing loss	
High fever	Influenza	Mastoiditis	
Measles	Meningitis	Mumps	
Noise exposure	Otosclerosis	Pneumonia	
Seizures	Sinusitis	Tinnitus	
Tonsillectomy	Tonsillitis	Other	
List all medications ye	ou are taking. If you are on no	rmone replacement therapy, check	nere
Are you having any ne	egative reactions to these med	cations? If yes, describe.	

Describe any major surgeries, operations, or hospital	alizations (include dates).
Describe any major accidents.	
Duovide any additional information that might be be	Inful in the evelvation on namediation and ease
Provide any additional information that might be he	erprur in the evaluation of remediation process
Person completing form (Please print legal name):_	
Relationship to client:	
Signed:	Date:





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Child Case History Form General Information Child's Name: _____ Date of Birth: _____ Address:_____Phone:____ City:_____Zip Code:_____ Does the child live with both parents? If no, please explain and provide legal documentation. Mother's Name: _____Age:____ Mother's Occupation: Business Phone: Father's Name: _____Age:____ Father's Occupation: Business Phone: Referred by: Phone: Pediatrician: Phone: Address: Family Doctor: Phone:

Brothers and Sisters (include names and ages):
What languages does the child speak? What is the child's dominant language?
What languages are spoken in the home? What is the dominant language spoken?
Vith whom does the child spend the most of his or her time?
Describe the child's speech–language problem.
How does the child usually communicate? (gestures, single words, short phrases, sentences?)

When was the problem first noticed? By whom?		
What do you think may have caused the problem?		
Has the problem changed since it was first noticed?		
Is the child aware of the problem? If yes, how does he or she feel about it?		
Have any other speech–language specialists seen the child? Who and when? What were their conclusions or suggestions?		

t, when the child was seen, and the specialist's roblems in your family? If yes, please describe.
oblems in your family? If yes, please describe.
oblems in your family? If yes, please describe.
oblems in your family? If yes, please describe.
oblems in your family? If yes, please describe.
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roblems in your family? If yes, please describe.
roblems in your family? If yes, please describe.
roblems in your family? If yes, please describe.
roblems in your family? If yes, please describe.
roblems in your family? If yes, please describe.
s, accidents, medications, etc.).
an ath of labor.
ength of labor:
irth weight:
Seet first breech Caesarian
affected the pregnancy or birth?
i

Medical History

Provide the approxim	nate ages at which the child suf	fered the following illnesses and co	onditions:
Asthma	Chicken pox	Colds	
Croup	Dizziness	Draining ear	
Ear infections	Encephalitis	German measles	
Headaches	High fever	Influenza	
Mastoiditis	Measles	Meningitis	
Mumps	Pneumonia	Seizures	
Sinusitis	Tinnitus	Tonsillitis	
Other			
Describe any major a	ccidents or hospitalizations.		
Is the child taking an	y medications? If yes, identify	,	
Have there been any	negative reactions to medication	ons? If yes, identify.	
			

Developmental History

Provide the appro	ximate age at which the child be	egan to do the following activities:	
Crawl	Sit	Stand	_
Walk	Feed self	Dress self	_
Use toilet			
Use single words	(e.g., no, mom, doggie)		
Combine words (e.g., me go, daddy shoe)		
Name simple obje	ects (e.g., dog, car, tree)		
Use simple questi	ons (e.g., Where's doggie?)		
Engage in a conve	ersation		
or large muscle co	pordination?	or participating in other activities that re	
	there ever been any feeding pro	blems (e.g., problems with sucking, swa	allowing,
Describe the child inconsistently response		onds to all sounds, responds to loud sour	nds only,

Educational History School:_____ Grade:_____ Teacher(s): How is the child is doing academically (or pre-academically)? Does the child receive special services? If yes, describe. How does the child interact with others (e.g., shy, aggressive, uncooperative)? If enrolled for special education services, has an Individualized Educational Plan (IEP) been developed? If yes, describe some of the goals.

Provide any additional information that might be he	lpful in the evaluation or remediation of	of the
child's problem.		
Person completing form (Please print):		
Relationship to client:		
Signed:		



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Allergy Alert Form

Date:	Client's Name:	
Person to Contact in C	ase of Emergency:	
Relation to client:	Phone:	
please list each allerge	ny known allergies (e.g., to foods, med n and describe the client's response to	contact with the allergen(s).
Please describe immed	liate action to be taken in case of contact	ct with allergen(s).
Signature of Person Co	ompleting Form:	
Relationship to Client		

Speech and Hearing Clinic



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NOTICE OF PRIVACY PRACTICES

As Defined by the Privacy Regulations of the

Federal Health Insurance Portability and Accountability Act of 1996 (HIPAA)

PLEASE REVIEW THIS NOTICE CAREFULLY

I. OUR COMMITMENT TO YOUR PRIVACY

The Stockton University Speech and Hearing Clinic is dedicated to maintaining the privacy of your protected health information (PHI). PHI is individually identifiable health information about you that relates to your past, present, or future physical or mental health or other condition, as well as any related health care services. This Notice of Privacy Practices provides you with the following important information: our obligations concerning your PHI, how we may use and disclose your PHI, and your rights with regard to your PHI.

- A. OUR OBLIGATION The Speech and Hearing Clinic has chosen to abide by federal and state laws requiring that the privacy of your PHI be maintained. By complying with these laws, we are required to provide you with this notice regarding our privacy practices, our legal duties, and your rights concerning your PHI. Except for student records and certain records, the University creates or receives in its role as an employer, this Notice of Privacy Practices applies to all records containing your PHI that are created or retained by the Stockton Speech and Hearing Clinic. A copy of the Notice of Privacy Practices will be posted in a visible location in the Speech and Hearing Clinic waiting room at all times, and you may request a copy of the Notice at any time.
- B. WE MAY USE AND DISCLOSE YOUR PROTECTED HEALTH INFORMATION (PHI) IN THE FOLLOWING WAYS (NOT ALL POSSIBLE SITUATIONS ARE COVERED)
 - For treatment, payment, and health-care operations, to third-party business associates (e.g., billing services), for health-related services, to
 individuals involved in your care, under some circumstances for research purposes, when required or allowed by law, with your written
 authorization

II. YOUR RIGHTS REGARDING YOUR PHI

You have the following rights regarding your PHI, and you may request any of the following:

Confidential communications, restriction of communication to individuals otherwise permitted by law to inspect your PHI, inspection and
copies of personal records, amendments to your PHI if you believe the information is incorrect or incomplete, a list of disclosures we have
made of your PHI, and a copy of this Notice.

III. IMPLEMENTATION, COMPLAINTS, AND QUESTIONS

- A. IMPLEMENTATION This Notice provides a general overview of our privacy practices. This Notice and our privacy practices are implemented in accordance with applicable University policies and procedures and the requirements of HIPAA and other federal and New Jersey laws, as applicable.
- B. COMPLAINTS If you believe your privacy rights have been violated; you may file a complaint with the Speech and Hearing Clinic. All complaints must be submitted in writing. We will not retaliate against you in any way if you file a complaint withus.

IV. CONTACT INFORMATION

If you have any questions regarding this Notice or our health information privacy practices, please contact:

Amanda Copes, M.A. CCC-SLP

Stockton University Speech and Hearing Clinic

101 Vera King Farris Drive

Galloway, NJ 08205

(609) 652-4920



P: 609.652.4920 • F: 609.404.4546 10 West Jimmie Leeds Road | Galloway NJ 08205 speechclinic@stockton.edu

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ACKNOWLEDGEMENT OF RECEIPT SPEECH AND HEARING CLINIC NOTICE OF PRIVACY PRACTICES

I acknowledge that I have received a copy of the <i>Stockton U Notice of Privacy Practices</i> .	Iniversity Speech and Hearing Clinic's
	-
Printed Name	
Signature	-
Date	
FOR INTERNAL USE ONLY	
Client declined to provide signature for acknowledging rece	cipt of privacy practices
Clinic staff signature and date	
Client was not able to provide signature for acknowledging	receipt of privacy practices
Clinic staff signature and date	



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CONSENT FOR SERVICES

Client's Last Name	First Name	Date of Birth
Who else, besides you, has you Stockton University Speech and		tation for the client to and from the
Who else, besides you, has you whether verbal or written?	r permission to have access to yo	our/your child's health information,
observers. Student observers n protected health information to names will always be <u>excluded</u>	nay be required to document ses o the minimum necessary to acc	
I consent to the following:		
·	ers, documentation allowed ers, no documentation allowed ervers	
permission to administer diag	ne personnel of The Stockton Un gnostic and/or therapeutic proce all the work will be done by stude	niversity Speech and Hearing Clinic edures as deemed necessary to my ents under the supervision of certified
Signature of Client (if over 18	years of age)	Date
Signature of Parent/Guardian (I understand that I must remain	if under 18 years of age)	Date



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CONSENT TO USE FOOD IN TREATMENT SESSIONS

I give my permission for The Stockton University Speech an child's therapy sessions. If food is to be used, I understand manner, and how the use of food may benefit the success of t	that it will be explained to me in what
I have/my child has no known food allergies of	or intolerance.
I am/my child is <u>allergic</u> to certain foods. Pleatherapy sessions. *	ase do not use these foods in
*Please see Allergy Alert Form in Case History p this allergy and treatment.	acket for details regarding
Client's Name	
Signature of Client (if over 18 years of age)	Date
Signature of Parent/Guardian (if less than 18 years of age	Date



Signature of Parent/Guardian (if less than 18 years of age)

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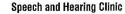
101 Vera King Farris Drive | Galloway NJ 08205-9441 stockton.edu

CONSENT TO USE VIDEO OR PICTURE IMAGE

I give my permission for The Stockton University Speech and Hearing Clinic to use the image and/or video recordings of myself/my child in the following settings/conditions.

Please check only the options with which you are comfortable: ______ within the clinic setting for therapeutic purposes (data collection, clinician review) ______ for educational purposes/training of Student Clinicians ______ in conference settings to educate fellow parents and professionals about how to implement therapy techniques ______ for research purposes ______ for marketing purposes (brochures, program webpage, etc.) Client's Name Signature of Client (if over 18 years of age) Date

Date





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CLIENT NA	AME:
	Please Print
<u>CC</u>	ONSENT TO RELEASE RECORDS
I hereby give permission to The child's/my records to:	Stockton University Speech and Hearing Clinic to <u>send</u> my
I hereby give permission to The child's/my records from:	Stockton University Speech and Hearing Clinic to <u>receive</u> my
Date	Signature of Client or Parent (if client under age 18)



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Please be advised of our cancellation policy:

If your scheduled appointment time is before 12:00pm, notice of cancellation is required by the previous day.

If your scheduled appointment time is after 12:00pm, notice of cancellation is required by 10:00am the same day.

Of course, we appreciate as much notice as possible if you know ahead of time that you will not be able to attend a session.

If we do not receive notice of cancellation within the required time period, you will be charged for the missed session.

I acknowledge that I have received a copy of the Speech and Hearing Clinic's cancel	lation policy.
Client Name	
Client/Parent/Guardian Signature	
Date	

SAMPLE THERAPY ATTENDANCE CALENDAR Stockton University Speech and Hearing Clinic

Client:			
Clinician:			

Summer 2015

<u>M</u> a	<u>y</u>					
<u>S</u>	M	Т	W	Th	F	Sa
		26	27	28	29	30
31						

Jui	<u>ne</u>					
<u>S</u>	М	Т	W	Th	F	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

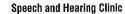
Jul	Y					
S	M	Т	W	Th	F	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Aug	ust					
<u>S</u>	M	T	W	Th	F	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

O = Attended C = Cancelled N = No Show

The Official College Calendars May be Found at:

https://stockton.edu/registrar/academic-calendar





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COMMUNICATION LOG

Client's	Name:	_
Date:	Time:	
Comments:		
Date:	Time:	
Comments:		
Date:	Time:	
Comments:		
		Initials:
Date:		
Comments:		
		Initials:



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Client/Caregiver Satisfaction Survey

Client's Name (OPTIONAL)		
Please circle "Y" for yes or "N" for no.			
Have you noticed improvement since therapy began? If yes, where have you noticed improvements?	Y	N	
Have others beside you noticed improvements?	Y	N	
Whom?			
What have they noticed?			
Did the clinician address areas that were important to you? If yes, what were they?		N	
If no, what would you like to see addressed?			
Did the clinician provide you with activities to do at home?	Y	N	
If <i>no</i> , would you want activities to do at home?	Y	N	
If <i>yes</i> , were they beneficial?	Y	N	

Please answer the following questions with either:

Strongly Agree (SA) Agree (A) Neutral (N) Disagree (D) Strongly Disagree (SD) Not Applicable (NA)

	SA	A	N	D	SD	NA
The clinician seemed competent in the areas in which the client needed to improve.						
The attending clinician was well prepared and organized.						
Services were explained in a manner I could understand. Please explain services:						
The parent/client conference was beneficial.						
The clinician(s) informed me of any progress made on an ongoing basis.						
The clinic provided satisfactory billing procedures.						
The clinic staff members and clinicians were courteous.						
Waiting room conditions were satisfactory.						
The clinician(s) began sessions on time.						
My appointment time(s) was/were scheduled and/or rescheduled at a time convenient for me.						
I would recommend the Stockton Speech and Hearing Clinic to others. Why or Why not?						

What improvements would you like to see within the clinic?
Please list any additional comments or concerns that you may have.
Please help us to identify how well we are serving the community.
1. How did you hear about us?
2. In which county do you reside?
3. Ethnicity of the client?

The time and effort you put into completing this form is greatly appreciated. Your insight and suggestions are beneficial for helping us continue to improve our level of service. On behalf of the clinic, it has been our pleasure working with you this past semester, and we look forward to continuing this working relationship with you.

Appendix B2

Stockton University Speech and Hearing Clinic

Clinician/Course Documents



CLINICAL OBSERVATION LOG

<u>Client Codes</u>				
P = Preschool Aged Child (birth - 5 years)	S = School Aged Child (5 – 18 years)	A = Adult (19 – 69 years) G = Geriatric (69+ years)		
Category Codes				
Speech sound production	Receptive and expressive language	Cognitive communication		
Fluency and fluency disorders	Hearing	Social communication		
Voice and resonance	Swallowing/feeding	AAC/Communication modalities		

Student:		
Bluucii.		

COURSE	DATE	CLIENT/ AGE	CATEGORY	HOURS	SUPERVISOR'S SIGNATURE	*1	*2	*3	ASHA NUMBER
Ex: HLTH1101	1/1/20	S	Fluency	1 hr					

By initialing, the clinical supervisor attests to the following:

- 1. Guided observation: Communication occurred between the clinical supervisor and the student
- Supervisor has completed of a minimum of 9 months of practice experience post-certification
 Supervisor has completed 2 hours of professional development in the area of supervision

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DIAGNOSTIC EVALUATION REPORT

Name:	Parents:
Date of Birth:	Address:
Chronological Age:	
Evaluator(s):	Phone:
	Supervisor:
Date of Evaluation:	Date of Report:
Statement of the Problem Begin with a statement of/reason for the referral f described by parent, child, physician, or referral s	•

History

If information is not available, include a statement to that effect. Do not purposefully leave out any component below because of a lack of information.

General Background History

Birth and Developmental History

Medical History

School History

Family History

Speech and Language History (if any)

Examinations

Be sure to include a description of what each test administered is designed to evaluate. See test Handbooks for wording. Include descriptions of each subtest administered as well.

Use tables as necessary to present "at-a-glance" information regarding standard/scaled scores, percentile ranks, and age equivalents (where appropriate).

Relate all scores you reported on to the normative data for each particular test administered (where appropriate for standardized measurements).

Include an analysis of the results obtained in ALL AREAS ASSESSED, including strengths AND weaknesses so that goals/objectives can be derived from the information.

The following information can be reported on subjectively or objectively, depending on whether a standardized test was administered to evaluate these components. All components listed below should be addressed in your report

Language – receptive and expressive

- **Speech** articulation; stimulability; subjective rating of speech intelligibility; vocal quality, pitch, and intensity; fluency of speech; phonology
- **Hearing** report on actual results, if available, or subjectively if hearing appeared appropriate for testing purposes
- **Oro-facial** at rest; movements of lips, tongue, jaw; integrity of the oral structures and functions; coordinated movements of puh/tuh/kuh (diadochokinetic rate), etc.

Clinical Observations

Include statements regarding the client's behavior during the assessment (and whether you think it affected his/her performance); clinical impressions of client's communication skills/function/status (pragmatics – turn taking, eye contact, topic maintenance, etc.).

For a school based report, use this final section:

Conclusions and Recommendations

Begin with a general description of the problem to indicate why client was evaluated. Include a summary of all formal and informal testing measures completed. Indicate current strengths and weaknesses of client as related to test results. Present diagnosis, as appropriate, inclusive of severity rating. **Do not include any information regarding etiology, contributing factors or prognosis.** Finally, make any recommendations for therapy, including guiding goals and objectives for treatment (with criterion, prompt/cue levels etc.), and/or referrals to outside agencies.

For a medical report, use these final sections:

Conclusions

Begin with a general description of the problem to indicate why client was evaluated. Include a summary of all formal and informal testing measures completed. Indicate current strengths and areas of need of client as related to test results. Include any functional impacts on life, work, education etc. What is the prognosis if they receive therapy and why?

Recommendations

Finally, make any recommendations for therapy, including guiding goals and objectives for treatment (with criterion, prompt/cue levels etc.), include frequency and duration here and/or referrals to outside agencies.

Your Name and Signature	Supervisor's Name and Signature/Initials
Graduate Student Clinician	Clinical Supervisor



TREATMENT PLAN TEMPLATE

Client's Initials:	Student Clinician:	Start Date:
Session Date:	Clinical Supervisor:	Session #:
Treatment Diagnosis and Code (ICD-10):	Big 9 Minutes:	Time in and Out:

Data Collection Methodology:	
<u>Subjective:</u>	
Long Term Goal(s):	
1.	
1. 2.	

Objective/Intervention:

Short-Term Objectives	Results	Activities	Tools
STO1A	Baseline:	Introductory statement for target behaviors:	Materials/Type/Schedule of reinforcement*:
		Activity:	
	Intervention:	The clinician will	Materials to facilitate behavior:
		The client will	Targeted Stimuli:
		Consequential statement:	

STO2A	Baseline:	Introductory statement for target behaviors:	Materials/Type/Schedule of
			reinforcement*:
		Activity:	
			Materials to facilitate behavior:
		The clinician will	
	Intervention:		T. 10. 11
		The client will	Targeted Stimuli:
		C	
		Consequential statement:	

Λ	CC	ΔC	sm	Δn	t٠	
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Plan:

Patient/Family education completed:

Signature/Time/Date:

[As appropriate]

This telepractice session was held through the Zoom platform provided by Stockton University. The clinical supervisor noted on this plan scheduled the session and provided 100% supervision. The client [Initials], clinicians (Names), and supervisor (Name) were present for the entire session, unless otherwise noted in the SOAP note. None of the participants were in the same location for the session.

SESSION OBJECTIVE DATA LOG Client Responses

Response Key

+ Appropriate Response	CR+ Cued Response (correct)	CR- Cued Response (incorrect)	M Modeled
- Incorrect Response	/ Approximation	HOH Hand over hand assistance	SC Self Corrected Response

Client:

Date	Objective	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	%
																						1
									_								_					

SESSION OBJECTIVE DATA LOG Prompting Levels

Key

0 prompts/activity = Independent (IND)	ompts/activity = 1-5 prompts/activity = ependent (IND) Minimal (MIN)						6-10 prompts/activity = Greater than 10 prompts/activity = Maximum (MAX)														
			Clier	nt:																	
Objective	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	Level
	Notes:																				
	Notes:																				
	Notes:																				
	Not	es:	•	•			•	•				•	•	•				•			
	Notes:																				
	Notes:																				

If prompting was in a format other than verbal, explain in notes.

Levels of Cueing

Goal/Goal Type	Max Cues	Mod Cues	Mild Cues	Min Cues
Articulation	Tactile or use of devices (straw, tongue depressor, candy, mirror)	Exaggerated model &/or verbal description of articulator placement	Provide 1 correct model	Prompt child to self-evaluate &/or produce error that child made
Language: Semantics	Imitation of correct response modeled by SLP/SLPA	Sentence completion, pose leading questions, give examples, &/or verbal cues	Change presentation style (slow, with emphasis, exaggerated)	Prompt child to self-evaluate &/or provide 1 repetition
Syntax	Imitation of correct response modeled by SLP/SLPA	Mild level cueing + sentence completion &/or choice of 2	Use of visuals &/or verbal description	Prompt child to self-evaluate &/or produce error that child made
Pragmatics	Imitation of correct response modeled by SLP/SLPA	Add more verbal prompting, use of examples, &/or visuals	1 verbal prompt &/or gesture	Prompt child to self-evaluate &/or initial reminder only
Sign Language/ AAC	Hand over hand tactile assistance	Imitation of target response	verbal prompting (scenario/description)	Offer general prompt to initiate
Phonological Awareness # of words in sentences # of syllables in words Phoneme Isolation, Categorization, Segmenting, Blending, Manipulation	Imitation of correct response modeled by SLP/SLPA	Mild level cueing + visual/gestural cues &/or manipulatives (such as blocks)	Change presentation style (slow, with rhythm, exaggerated)	Provide 1 repetition
Fluency/Voice	Imitation of target response	Provide 2 or more verbal, gestural, or visual cues	Provide 1 verbal, gestural, or visual cue	Prompt child to self-evaluate &/or initial reminder only
Oral Motor	Tactile assistance/ manipulation	Verbal prompting + imitation of target	Verbal prompting	Prompt child to self-evaluate &/or initial reminder only





Treatment Plan/Session Feedback Form

Clinician:		nt: Date:	Time Observed:
Points			
Component is noted appropriately	1/2	Component is partially noted	0 Component is missing
Observation Codes			
+ Exceeds expectations	✓	Consistent with clinician level	N Needs development
Points:		<u>Codes</u> :	
Objectives		Management/Orga	nization
Target behaviors are observable/measurable Target behaviors are appropriate to client's needs		Communicates expect Provides motivation/r	einforcement
STOs appropriately align with LTGs		Reinforcement is apport Pace and organization	
Condition: Stimulus presentation is included; cue level is indicated		Client has sufficient ti	
Appropriate criteria are included		Feedback is target-spe	ecific
Professionally written		Process is dynamic/fle	xible
T 1. /84 1. l.		Proxemics are approp	
Tools/Materials		Behavior is managed	
Listed and/or discussed as to use		Elicits maximum respo	
Appropriate for client/target behavior		Amount/level/type of	client support is adequate/effective
Includes stimuli/target responses			
Activities		Notes:	
Adequately outlined (start/finish)			
Appropriately addresses target behaviors Target stimuli/behaviors are reviewed			
Age-appropriate/creative/effective			
Reinforcement type & schedule are stated			
Consequential statement is included			
Data collection methodology is described			
Following the Session			
Data are reported according to objective			
Data indicators are appropriate/specific			
Interpretation of data for session planning is appropriate			
Subjective comments reflect session and include comment(s) on rapport			
Assessment section is adequate		-	
Plan of care is adequately indicated		-	
Patient/family education is reported			
Plan is signed, date/time stamped			
Session Reflection form is completed			
Clinical Supervisor			
ASHA Number			
ASHA Number Points			

Speech and Hearing Clinic



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Client/Parent/Guardian

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SOAP PROGRESS NOTE

Na	me:	Date: (of last session in the interval)
Stu	dent Clinician:	Supervisor:
S:		nod covered by this note and the number of sessions the nat as to why. Give impressions of the client's behavior, or those of the parents.
O:	term objectives (STOs) that have been set and tar measurable information collected for this speci	focus of therapy. Long-term goals (LTGs) and short- geted this interval should be noted here, as well as any fic interval. Client progress for each STO should be or, if discussing trends across multiple data points, via
	you have implemented it. Include the title of you	identify your selected Clinic I project and discuss how our project (Single-Subject Multiple Baseline Design, Family Education) and any relevant information you or.
A:	performance in this current semester. Any STOs any modifications that will be made to the goals, for the upcoming interval. A statement indicate	buld be compared to the client's previous levels of that have been met should be noted as such, along with objectives (e.g. criteria, cue levels, etc.), if applicable, ing this information will be reviewed with client or ection. Lastly, any changes to be made to the behavior uses should be indicated.
P :	continued/discontinued services, including frequency	oduce this section. State your recommendation for uency and duration, and list the specific intervention ng interval (including adjusted cue levels and criteria).
	Insert your name here with highest degree obtain Graduate Student Clinician	ed
	Insert clinic supervisor's name with credentials Clinic Supervisor	
	Insert client/parent/caregiver name here	

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Semester Progress Report

Client:	Parents/Guardians:
Diagnosis:	Phone:
Date of Birth:	Address:
Chronological Age:	
Clinician:	Number of Sessions:
Supervisor:	Cumulative Sessions:
Date:	Period Covered by Report:

Diagnosis

This section should include the referral source, date of referral, and a brief statement of the speech-language diagnosis. Medical diagnoses, if any, must be substantiated.

History

This information should be written in narrative form (not as bullet points).

History of the Problem

This section should include information relevant to an understanding of the etiology and development of the problem. Information should be extracted from the client's case history form(s), prior reports, etc.

Diagnostic Information

State the results/findings of the initial diagnostic evaluation and any changes in status or added information obtained since the initial testing. The summary from the most recent evaluation should be included here.

Therapy History

Include a synopsis of preceding therapeutic interventions. These should include services provided through the Stockton Speech and Hearing Clinic, any outside agencies, school therapy, etc. Dates, frequencies, and durations of services, as known, should be included.

Objectives

List all objectives targeted since the onset of the <u>current semester</u> including criteria, cue levels, prompts, etc. If goals are similar in target behavior and changed only in cue levels or criteria, only include those goals with the lowest cue levels (independent) and highest criteria. See below for example.

 □ The client will produce initial /s/ at word level when presented with a stimulus and given maximum multimodal cues with 70% accuracy. □ The client will produce initial /s/ at word level independently when presented with a stimulus with 80% accuracy.
Therapy Begin with a description of the current therapy schedule (number of sessions, number of absences, length of sessions, group vs. individual, etc.). Following that, include a report of the therapeutic procedures engaged in during this semester. Include behaviors specific to the client, likes/dislikes, any behavior plan that may have been used, materials that led to client success and engagement, etc.
Results List current status of all corresponding objectives stated in the Objectives section above. Indicate if any goals have been discontinued due to mastery, modified to reflect change in complexity level, or any other reason. See below for example.
 □ The client produced initial /s/ at word level <i>independently</i> when presented with a stimulus with 82% accuracy. (Goal met and modified to increase complexity) □ The client produced initial /s/ at phrase level when presented with a stimulus and given <i>minimal multimodal cues</i> with 77% accuracy. (Goal in progress)
Recommendations A short statement regarding further therapy needs (continue, terminate, refer, etc.). Be sure to indicate frequency and duration recommendations, if applicable. List the objectives – with cue levels, criteria, and stimuli – you recommend be addressed next semester.
Graduate Student Clinician
yyyyyyyyyyyy, M.A. CCC-SLP Clinical Supervisor



Clinici		Date:	
		ch component below encompasses favorable characteristics of a clinician. Cons	
_		l assign a rating of your own performance as a student clinician, with a score of	
Then,	discuss	in narrative form each component specifically, giving examples to suppor	t your assigned ratings.
	Comn	nunicates expectations effectively	Rating:
	0	Explains what is relevant in therapy to both the client and in the written treat	tment plan
	0	Sets and explains behavioral parameters clearly; enforces effectively	
	Provid	les motivation and reinforcement for learning and performance	Rating:
	0	Helps facilitate intrinsic motivation in clients	
	0	Provides extrinsic motivation in a variety of forms (e.g. enthusiasm, tangible	erewards)
	0	Reinforcement is appropriate and effective	
	Consi	ders appropriate proxemics	Rating:
	0	Develops and utilizes appropriate therapeutic space	
	0	Recognizes and acknowledges forms of nonverbal communication	
	Session	ns have therapeutic momentum	Rating:
	0	Clinician clearly prepares appropriately for sessions	
	0	Sessions are appropriately paced; time management is evident	
	0	Clinician is confident and fluent in service delivery	
	0	Materials are planned out prior to and well-organized during sessions	
	Learn	ing modalities are considered and used appropriately	Rating:
	0	Antecedents (e.g. cues/prompts, models, direct imitation, etc.)	
	0	Multimodal stimuli: visual, auditory, tactile-kinesthetic	
	0	Highly responsive teaching modalities are used	
	0	New skills are taught before performance expectations are made	
	Clinic	ian assistance is provided appropriately and effectively	Rating:
	0	Cues, shaping, successive approximations from learned skills	
	0	Proper wait-time is given to allow for client responses	
	0	Provides corrective feedback that is effective and target-specific	
	Thera	py process is dynamic and flexible	Rating:
	0	Appropriate use of baseline measures	
	0	Appropriate use of probes to assess generalization of target skills	
	0	Clinician meaningfully deviates from plan when appropriate	
		ors <u>are not evaluating y</u> our ability to perform these tasks, but rather your abil f these tasks.	ity to judge your own
Also, f	How h	Evaluation ave you shown improvement since you began your clinical experience? are your Clinical Development Goals for the remainder of the semester (provide	le at least 2)?

Appendix C Externship Practica Documents

STOCKTON UNIVERSITY MSCD EXTERNSHIP INTEREST SURVEY

Name:	Cell Ph	hone:	_
Stockton Email:	Person	al Email:	_
Semester: Summer Fall Spring Address I w	rill be traveling from	n (house #, street, town, zip code):	
Are you enrolled in the Hispanic Emphasis I	Program? Yes	No	
Read the following list and: CIRCLE ALL ALL age groups that you are the LEAST Birth to Pre-K Kindergarten to 3 rd grade		ou are interested in working with, CROSS (at a * if you are passionate about one!	OUT
Middle and High School			
Students with significant intellectual or med	ical needs that are in	n a special school	
Developmentally delayed adults that are in a	n adult day program	n or graduating at age 22	
Dood the following list of anglighty areas on	I. CDOCCOUT AI	Toward that was ward fool we comfortable	. h.i
		LL areas that you would feel uncomfortable LE ALL areas you are interested in, & Put	
vou are passionate about one!	is disorder, errer	DE ADE areas you are interested in, & I de	<u>a 11</u>
AAC (Augmentative and Alternative Comm	unication)	Aphasia	
	Dementia	Dysphagia/Feeding	
Language/Literacy T Voice Disorders	rach/Vent	Traumatic Brain Injury	
Read the following list and: <u>CROSS OUT A</u> ALL areas you are interested in, & put a		you would feel uncomfortable being in, CI	RCLE
Inpatient acute or subacute care (typically in		and ubout one.	
Outpatient therapy	_		
Rehabilitation for adults subacute or long-te			
Residential or skilled nursing care for older	adults (geriatric)		
Are you willing to complete a competitive Are you able to report prior to 7 a.m.?	YES NO		
Are you available on weekends? YES N Have you been employed by a school distr If yes, list where:	·	only on SUN facility within the last 5 years? YES NO)
Please list any <u>extenuating</u> circumstances	that may affect you	ur ability to commit to your placement:	
is to provide me with experience to develop knowledge a certification standards of the American Speech-Language	and skills with culturally an Hearing Association (ASHA	Itee of a specific placement. I understand that the goal of any and linguistically diverse populations across the lifespan that A). Last, I understand that it is my responsibility to inform the nd that if I do not, I will still need to commute from the former	at meet the externship
Student Signature		Date	_

STUDENT PRACTICUM PREPARATION CHECKLIST

(AS APPLICABLE)

MASTER OF SCIENCE IN COMMUNICATION DISORDERS EXTERNSHIP PLAN



Section I: LOCATION, SCHEDULE, CLINICAL EDUCATOR INFORMATION, SITE LOGISTICS

Semester: FAL	L SPR	ING SUMMER Year	C:		
Site #1:					
Address:					
Days at this sit	e:				
Site #2:					
Address:					
Days at this sit	e:				
Site #3:					
Address:					
Days at this sit	e:				
The student sh for night class of Commute time	nould be gives to the gives (e.g., 45-	o Stockton isminute	s days prior to start. es, after accounting for co . night class: should be 7 ates.	ommute time, to and the second	rrive at Stockton at 4:45 p.m.). utes needed
DAY	Report time	Total client contact time (tx or dx)	End time/Leave time	Stockton Class location	Stockton Class time
MONDAY				_	
TUESDAY					
WEDNESDAY					
THURSDAY					
FRIDAY					
Is the student	expected to	ever attend on weekends?	YES NO If Yes, please	specify:	

Section I (continued): LOCATION, SCHEDULE, CLINICAL EDUCATOR INFORMATION, SITE LOGISTICS

<u>Clinical Educator</u>-ASHA Certification and Stockton MSCD Expectation: A Clinical Educator must be present in the building at all times a student is treating or assessing clients. All Clinical Educators must submit their ASHA number and be added to the Typhon system by the university <u>prior</u> to supervising any student.

Primary Clinical Educator or Co-Clinical Educator #1 (supervises the student at least one day per week or more, receives all

•	tes case logs in Typhon, completes mid-term a	·	
Phone:	Email:		Preferred Contact: PHONE EMAIL
ASHA # and other i	nformation submitted to Stockton MS	CD Program? YES NO	
Typhon, at least contri	Or #2 (supervises the student at least one day butes input for the mid-term and final evaluat	ions-see below)	email contact, completes case logs in
Phone:	Email:		Preferred Contact: PHONE EMAIL
ASHA # and other i	nformation submitted to Stockton MS	CD Program? YES NO	
Typhon, at least contri	Or #3 (supervises the student at least one day butes input for the mid-term and final evaluat	ions-see below)	
Phone:	Email:		Preferred Contact: PHONE EMAIL
ASHA # and other i	nformation submitted to Stockton MS	CD Program? YES NO	
optional) Name:	cal Educator (supervises for supervisor abs		
Phone:	Email:		Preferred Contact: PHONE EMAIL
ASHA # and other i	nformation submitted to Stockton MS	CD Program? YES NO	
Would you like to b	pe added to the email chain for clinical	educator semester inform	nation? YES NO
MID-TERM and FIN Please check one of	NAL EVALUATIONS option for this semester:		
Only primary o	on-site clinical educator will contribute	to and complete the evalu	uations in the Typhon system.
	nary on-site clinical educator will corribute input to the evaluations (course	·	
Some or All cli	nical educators will complete their <u>ow</u>	<u>n individual</u> evaluations in	Typhon. Send evaluations to:
(the grades will be aver	raged by the course instructor).		
INITIALS: Student	Clinical Educator Clinical Educa	tor Clinical Educator	Clinical Educator

Section I (continued): LOCATION, SCHEDULE, CLINICAL EDUCATOR INFORMATION, SITE LOGISTICS

Important site procedures (e.g. parking, sign-in and sign-out procedures)				
students should con contact the Clinical E student or C.E. illness weather, the Stockte extreme weather con (1) initial contact me	ement Weather ISCD Expectation-students should attend externship whenever their Clinical Educator is present. Intact their primary Clinical Educator immediately if they are ill. Students are also REQUIRED to Externship Coordinator via email if they will be missing externship planned or unexpectedly (e.g., is or cancellation, inclement weather). The course syllabus further explains. In the case of inclement from MSCD program encourages their students to use caution and maintain their safety during inditions. The student and C.E.(s) should determine an inclement weather plan. This should include ethod, and (2) inclement weather options such as delayed arrival and make-up days. State your cent weather plans here:			
	Section II: ASHA CERTIFICATION SKILLS Skill Area: INTERACTION AND PERSONAL QUALITIES			
	ducator-ASHA Certification Expectation: Demonstrate skills in communication, cultural/linguistic ation, counseling, & professional behavior that adhere to the ASHA Code of Ethics/standards of			
	CTATIONS/OPPORTUNITIES THIS SEMESTER:			
GOAL WRITINGartic/phon languagedysphagia other	voice or fluency cognitive hearing			
REPORT WRITING				
Daily NoteSOAP NoteProgress NoteEvaluationsLesson PlansOther	Re-certifications Discharge Note Plan of Care IEP			
DATA COLLECTION M	IETHOD:			
NON-NEGOTIABLES F	FOR EXTERNSHIP (EVAL/TREATMENT/PROFESSIONAL BEHAVIOR)			

Skill Area: EVALUATION

Student-ASHA Certification Expectation: The student will demonstrate direct assessment/evaluation with clients from culturally and linguistically diverse populations across the lifespan.

Student & Clinical Educator- Stockton MSCD Expectation: Ideally, a student should aim to complete at least 5 hours of ıch sts,

•	ort writing during the semester. Evaluations can include such ormal assessment (e.g., language sample, site checklists, evaluations.
	ype of evaluations. (The externship coordinator will need to ge and plan for possible evaluation experiences during the
Check off all applicable types of evaluations that may oc	cur during the semester:
artic/phon. screening/assessmentvoice or fl	uency screening/assessment
language screening/assessmentcognitive	screening/assessment
dysphagia screening/assessmenthearing sc	creening
other	
	RTIFICATION SKILLS TION/ASSESSMENT
Strengths in evaluation:	Need more experience/support in evaluation:
3 goals to achieve in evaluation:	Discussed with Clinical Educator and agreed that support will be provided:
	Previewing plan togetherAssisting during therapy/evaluations as neededSupport will be gradually lessenedOther:

Section II: ASHA CERTIFICATION SKILLS Skill Area: INTERVENTION/TREATMENT

Student-ASHA Certification Expectation: The student will demonstrate direct intervention/treatment with clients from culturally and linguistically diverse populations across the lifespan.

Student & Clinical Educator-Stockton MSCD Expectation: Ideally, 175-200 hours of direct contact time (100-200 er), treatment or diagnostics, for the semester (15 hours per week by week 3). **It is recommended that case lo**g

UDENT trengths in intervention:	Need more experience/support in intervention:
trengths in intervention:	Need more experience/support in intervention:
goals to achieve in intervention:	Discussed with Clinical Educator and agreed that
goals to achieve in intervention.	support will be provided:
	Previewing plan together
	Assisting during therapy/evaluations as neededSupport will be gradually lessened
	support will be gradually lesseried
	Other:
List here and on the back any other information the this plan:	e student or Clinical Educator(s) feel need to be docume

Section III: OBSERVATION & FEEDBACK

<u>Clinical Educator</u>- ASHA Certification Expectation: The amount of direct supervision must be commensurate with the student's knowledge, skills, and experience, and must not be less than 25% of the student's total contact with each client/patient*. <u>The legal and ethical responsibility for clients served, such as clinical decision making and management, remains with the certified Clinical Educator.</u>

<u>Student</u>-Stockton MSCD Expectation: ALL STUDENTS ARE REQUIRED TO KEEP A FEEDBACK JOURNAL to record feedback and document how it was implemented. The supervisor may put their written feedback in this journal.

Observation-The Clinical Educator(s) will observe: for all sessions for most sessions for an amount of time that will decrease throughout the semester	Student's preferred method of feedback (*student will provide notebook for documentation of written feedback) verbal only written only* verbal and written
Student's preferred frequency of feedback: during sessions after sessions daily intermittently as needed	Clinical Educator (s) will most likely use the following feedback method(s): check all that apply prompting and feedback during sessions supervisor modeling during sessions immediate feedback at end of sessions delayed feedback end of day/other time other
Section III: OBSERVA After receiving feedback, the student clinician is expected	

Section IV: SIGNATURES

I,					
Student Clinician Signature	Date				
 Upon the primary Clinical Educator and Co-Clinical Educator discussed and developed, and documented the stu 	ucators' signature(s), he/she is each agreeing that he/she has: udent clinician's externship plan				
the student clinician to achieve the certification personal qualities, as outlined by the American Spe	g the student clinician in the implementation of this plan for standards in evaluation, intervention, and interaction and eech-Language Hearing Association. policies and expectations as a Primary or Co-Clinical Educator				
Primary or Co-Clinical Educator #1 Signature	 Date				
Co-Clinical Educator #2 Signature	 Date				
Co-Clinical Educator #3 Signature	Date				
Upon the other on-site Clinical Educators' signature, he	e/she is agreeing that he/she has:				
the student clinician to achieve the certification personal qualities, as outlined by the American Spe	g the student clinician in the implementation of this plan for standards in evaluation, intervention, and interaction and eech-Language Hearing Association. It is policies and expectations as the Other On-site Clinical				
Other On-Site Clinical Educator Signature	Date				

STOCKTON UNIVERSITY MASTER OF SCIENCE IN COMMUNICATION DISORDERS EVALUATION OF CLINICAL COMPETENCIES-ECC

This evaluation is to evaluate constructively the student in their clinical practicum based Certification Standard required by the American Speech-Language Hearing Association (ASHA):

Completed a program of study that included experiences sufficient in breadth and depth to achieve skill outcomes in the areas of evaluation, intervention, and interactional and personal qualities.

IN EACH SECTION, PLEASE RATE THE STUDENT NUMERICALLY ACCORDING TO THE DESCRIPTIONS BELOW.

- **5:** A+ to A= A skill that: is INNATE; is at a level that EXCEEDS the student's level of experience; <u>or</u> the student can initiate and execute INDEPENDENTLY but may seek CONSULT to further refine skills.
- **4:** A to A-= A skill that: the student has made STRONG progress and INCREASED independence; will become refined with additional PRACTICE and REFLECTION; <u>or</u> requires MINIMAL assistance from the supervisor.
- 3: A- to B+= A skill that: would be considered "AVERAGE" at this student's level of experience; the student has made STEADY progress and effort; \underline{or} the student still needs SOME assistance from the supervisor to either initiate, execute, or complete the skill CORRECTLY or EFFECTIVELY.
- 2: B+ to B= A skill that: is BELOW what would be expected at the student's level of experience; the student has NOT taken initiative, NOR made considerable effort; <u>or</u> the student has made SLOW PROGRESS even with practice and guidance and requires SIGNIFICANT assistance from the supervisor.
- 1: \mathbf{B} = $\underline{\mathbf{A}}$ skill that: requires academic, clinical, or professional remediation; or the student requires MAXIMUM assistance and is dependent on the supervisor.
- **NA** = Not applicable or not observed.

ASHA Certification Standard V-B Evaluation/Assessment

(Total of 20 subskills rated within the 7 skill areas listed below)

- a. Conduct screening and prevention procedures (including prevention activities).
- b. Collect case history information and integrate information from clients/patients, family, caregivers, teachers, and relevant others, including other professionals.
- c. Select and administer appropriate evaluation procedures, such as behavioral observations, nonstandardized and standardized tests, and instrumental procedures.
- d. Adapt evaluation procedures to meet client/patient needs.
- e. Interpret, integrate, and synthesize all information to develop diagnoses and make appropriate recommendations for intervention.
- f. Complete administrative and reporting functions necessary to support evaluation.
- g. Refer clients/patients for appropriate services.

5	4	3	2	1	N/A				
👀 a1. Administers speech-language screening instruments correctly and efficiently									
0	0	O	0	0	0				
©a2. Interprets screening results accurately to determine need for further assessment									
0	0	C	0	0	0				

	5		4	3	2	1	N/A
€ a3.	Comn	nunicates recom	mendations for furth	ner assessment appro	priately		
	0			0			0
 ② a4.	Identi	fies prevention	issues and shares app	propriate information	n with client/caregiv	ers	
	0		0	0	<u> </u>	<u> </u>	0
Ø b1.	Devel	ops appropriate	diagnostic question	s for a case history b	ased on available in	formation	
	0		0	0	0	0	0
 € b 2 .	Plans	appropriate inte	erview questions for	client/patient disord	er area and age		
	0		0	0		0	0
€0b 3.	Adapı	ts the planned in	nterview based on in	formation the client	provides		
	0		0	0	0	0	0
 Ø b4.	Cond	ucts the intervie	w efficiently and in	a professional mann	er		
	0		0	0	0	0	0
© c1.	Assen	nbles appropriat	e formal and inform	al assessments for a	nswering diagnostic	questions	
	0		0	0	0	0	0
©c2.	Admi	nisters formal te	ests according to pro-	cedures			
	0		0	0	0	0	0
Ø d1.	Expla	ins test procedu	res and rationales cl	early and accurately			
	0		0	0	0	0	0
⊘ d2.	Demo	onstrates approp	riate flexibility durir	ng testing	_	_	
	0		0	0	0	0	0
@d3.	Make	s use of informa	al testing procedures	, including observati	on		
	0		0	0	0	0	0
@ e1.	Interp	ret test results a	ccurately				
	0		0	0	0	0	0
@e2]	Integra	ates all informat	ion to form an impre	ession and diagnosis			
	0				0	0	0
© e3.	Devel	ops appropriate	and thorough recom	nmendations			
	0	1 11 1	0	0			0
@f1.		s with technical	accuracy (e.g., gram	ımar, vocabulary, pu			
	0					0	0
9 f2.		nts information i		ced, organized manr			
	0		O	C	0	0	0
af3		ed version of rer	oort reflects supervis				
	0	, 0.151011 01 101	O	O	0	0	0
₽ ₀ 1		clients/nationts	for appropriate serv				
§1.	O	onemos patients	O appropriate serv	O	0	0	0
	\sim		\sim	\sim	\sim	\sim	\sim

ASHA Certification Standard VB Intervention/Treatment

(Total of 18 subskills rated within the 7 skill areas listed below)

- a. Develop setting-appropriate intervention plans with measurable and achievable goals that meet clients'/patients' needs. Collaborate with clients/patients and relevant others in the planning process.
- b. Implement intervention plans (involve clients/patients and relevant others in the intervention process).
- c. Select or develop and use appropriate materials and instrumentation for prevention and intervention.
- d. Measure and evaluate clients'/patients' performance and progress.
- e. Modify intervention plans, strategies, materials, or instrumentation as appropriate to meet the needs of clients/patients.
- f. Complete administrative and reporting functions necessary to support intervention.
- g. Identify and refer clients/patients for services as appropriate

5	4	3	2	1	N/A
	🕼 a1. Uses client r	ecord to identify	major treatment issues a	and develops appropriate objectiv	es
(0	0	C	<u> </u>	0
	2. Develops the success	eoretically sound	treatment plans and obje	ectives, procedures, targets and c	riteria for
0	0	0	0	0	0
	👀 a3. Seeks/utilize	es information fro	om client and/or outside	sources to support intervention	
0	0	0	0	O	0
	Øb1. Gives clear,	concise informa	tion about therapeutic go	als, tasks, and techniques	
0	0	0	0	0	0
	b2. Addresses ta	arget behaviors in	n a hierarchical and syste	matic fashion	
0	0	0	<u> </u>	C	0
	@c1. Prevention a	and intervention i	materials are developed/p	prepared in a timely fashion	
0	0	0	0	0	0
	©c2. Materials us	ed are age and/or	r developmentally approp	oriate	
0	0	0	O	\circ	0
		ed adequately su	pport therapeutic goals, t	asks, and techniques	
0	0	0	O	0	0
	d1. Makes accur	rate judgments of	f client's performance rel	ative to target behaviors	
0	0	0	0	C	0
	@d2. Provides acc	curate and approp	oriately timed feedback &	reinforcement to client	
0	0	0	0	0	0
	d3. Uses results	from one session	n to plan appropriately fo	or the next	
0	0	0	0	0	0
	1. Identifies the	e need to adapt/n	nodify procedures and do	es appropriately	
0	0	0	0	О	0

5	4	3	2	1	N/A
	@e2. Paces sessio	n appropriately f	for client's needs and ab	pilities	
0	0	0	C	<u> </u>	0
	e3. Listens activ	vely to clients			
0	0	0	0	C	0
	Of 1. Prepares apprepares apprepares	propriate lesson p	olans and progress notes	S	
0	<u> </u>	0	C	\circ	0
	f2. Collects clie	nt performance d	lata and uses data to pla	an treatment	
0	0	0	C	\circ	0
	f3. Clinical repo			reports, SOAP notes) are sufficient	nt to meet
0	0	0	0	<u> </u>	0
	g1. Refers clien	ts/patients for ap	propriate services		
0	0	0	0	О	0

(ANSWER REQUIRED FOR EACH OPTION)

ASHA Certification Standard VB Interaction and Personal Qualities

(Total of 17 subskills across 4 skill areas)

- a. Communicate effectively, recognizing the needs, values, preferred mode of communication, and cultural/linguistic background of the client/patient, family, caregivers, and relevant others.
- b. Collaborate with other professionals in case management.
- c. Provide counseling regarding communication and swallowing disorders to clients/patients, family, caregivers, and relevant others.
- d. Adhere to the ASHA Code of Ethics and behave professionally

	5	4	3	2	1	N/A
		ively, recognizing th	-	erred mode of comn	nunication, cultural/linguis	stic background of
	0	0	0	0	0	0
 Ø b1. C	Collaborates with oth	er professionals in p	atient/client care			
	C	0	0	0	0	0
©c1. Pothers	rovides counseling 1	regarding communica	ation and swallowing	g disorders to client/	patient, family, caregiver,	and relevant
	0	0	0	0	0	0
Ø d1. A	dheres to the ASHA	Code of Ethics, der	nonstrating profession	onal conduct		
	0	0	0	0	0	0
@d1.1	Abides by set polici	es and procedures se	t forth by facility			
	0	0	0	0	0	0

	4	3	2	1	N/A
@d1.2 Demonstrates dep	pendability/pu	nctuality			
0	0	0	0	0	0
Od1.3 Meets deadlines					
0	0	0	0	0	<u> </u>
@d1.4 Accepts designat	ed workload w	rithout complaint			
0	0	0	0	0	0
Od1.5 Demonstrates tim	ne managemen	t			
C	0	0	C	0	O
@d1.6 Displays a positiv	ve and dedicate	ed attitude towards lea	arning		
0	0	0	0	0	0
Od1.7 Takes responsibil	lity for own lea	arning/shows initiativ	e		
C	0	0	0	0	0
Od1.8 Is accepting of co	onstructive crit	icism feedback			
C	0	0	0	0	O
Od1.9 Takes measure to	improve clini	cal skills based upon	constructive feedbac	ck	
C	0	0	0	0	0
@d1.10 Demonstrates in	ntact organizati	ional skills in all aspe	cts of clinical practic	ce	
0	0	0	0	0	0
ad1.11 As applicable, v	written commu	nication is considerate	e of proper grammar	and spelling, as well a	s legible and complete
C	0	0	0	0	0
Od1.12 Balances persor	nal and profess	ional obligations			
0	0	0	0	0	C
@d1.13 Abides by priva	cy criteria set	forth through HIPAA	and site-specific rul	es and regulations	
C	0	0	C	0	O

(ANSWER REQUIRED FOR EACH OPTION)

In a written narrative, please offer some additional information and insights regarding your student. Feel free to include strengths as well as areas in need of improvement:

Declaration Page: HealthCare Professional Liability Policy for Matriculated Students at **Stockton University**

Mercer Consumer, a service of Mercer Health & Benefits Administration LLC P.O. Box 14576 Des Moines, IA 50306-3576 www.proliability.com	rmation only and er. This memor nd, or alter the c ificate listed belo	is issued as confers no r andum does coverages af	a matter of ights upon the s not amend,			
Mercer Consumer, a service of Mercer Health & Benefits Administration LLC P.O. Box 14576 Des Moines, IA 50306-3576 www.proliability.com	rmation only and er. This memor nd, or alter the c ificate listed belo	is issued as confers no r andum does coverages af	a matter of ights upon the s not amend,			
Com	many Affardina	August 24, 2017 This memorandum is issued as a matter of information only and confers no rights upon the holder. This memorandum does not amend, extend, or alter the coverages afforded by the Certificate listed below.				
Input cu	Company Affording Coverage Liberty Insurance Underwriters Inc.					
This is to certify that the Certificate listed below has been issued to the insured named above for the policy period indicated, notwithstanding any requirement, term or condition of any contract or other document with respect to which this memorandum may be issued or may pertain, the insurance afforded by the Certificate described herein is subject to all the terms, exclusions and conditions of such Certificate. The limits shown may have been reduced by paid claims.						
Type of Insurance Certificate Effective Date Expira	ation Date	Limits				
		currence gregate	\$1,000,000 \$3,000,000			
General Liability AHV-100447006 09/01/2017 09/01	1/2020 Per Occ		\$1,000,000 \$3,000,000			
Evidence of Insurance Faculty is only covered while instructing the students. The school is named as an	n additional insu	red.				
The Students of Stockton University 101 Vera King Farris Drive Galloway, NJ 08205 Cancelle the issu days with Holder such no liability agents of Author	the above described before the example company we ritten notice to a named to the leastice shall import or representative rized Representative and a Bustoul.	xpiration da vill endeavouthe Memora eft, but failuse no obliga oon the com- res.	te thereof, or to mail 30 andum are to mail ation or			

CA Ins Lic. # 0G39709, In CA d/b/a Mercer Health & Benefits Insurance Services LLC

Principal



Accident and Injury Policy for Graduate Students

What to Do If You Are Injured During an Internship/Practicum

- Whenever you suffer an injury or become ill while at the host worksite, you should report immediately to the worksite supervisor.
- In the case of an apparent serious injury or illness, the worksite supervisor must either call 9-1-1 and arrange for transportation to the hospital or drive you immediately to the nearest hospital Emergency Room if safe to do so.
- The worksite supervisor, or designee at the host worksite, must immediately notify by telephone the following people, as designated below by the intern, of the injury/illness and also the name and location of the destination hospital.

Please fill in the following names and phone numbers:

Parent/Guardian*	Phone:
Relationship to student	
Spouse/Partner*	Phone:
Relationship to student	
Clinical Supervisor	
Clinical Instructor or Professor	
Graduate Program Director	Phone: Fax:

The worksite supervisor, or designee, should make sure an accident report is filled out and faxed to the Program Director .

^{*}optional, at the discretion of the student

INTERN ACCIDENT/ILLNESS/INJURY RECORD

Name of Host Agency	Name of Host Agency Supervisor		Date Reported				
Name of Injured	Name of Intern's Professor		Date of Accident				
Intern's Address	Intern's Field of Study						
Nature of injury and part of body	Name and address of physiciar	1	Name and address of hospital				
Time of Injury	Severity of Injury (circle)						
	Fatality	First aid					
	Medical treatment	Other, specify					
Describe how the accident occurred: Description of Event: What was the person doin	g at the time of the incident?						
What happened or what work conditions contrib	outed to the incident?						
Object/Equipment/Substance Inflicting Injury or Damage:							
Did injured party or other personnel come in c	ontact with any body fluids:						
Yes No If so, specify:							
If outerwear was contaminated, what measures were taken for disposal?							
Nature and Extent of Property Damage:							

Estimated Repair/Replacement Cost:		Location of Damaged Property:
Task and Activity at Time of Accident		Posture of employee
General type of task:		
Specific activity:		Supervision at time of accident
-		
Employee was working:		Directly supervised Indirectly supervised
Alone With another	er person	Not supervised Supervision not feasible
	•	
Factors that contributed to incident/il	lness/injury – Please check all tha	t apply
<u>Hazard</u>	Communication	<u>Facilities/Equipment</u>
Not recognized/identified	Breakdown in verl	pal communication Personal protective equip. (see below)
Identified, but not addressed	Breakdown in writ	ten communication Faulty equipment
Inadequate repair	Confusion after co	mmunication Poor/inadequate maintenance
	Other	Inappropriate use
		Missing guards
Work Procedures	Other	Obsolete/antiquated
None developed Not followed	Other Weather/tempers	Inadequate design
Partially followed	Weather/tempera Extended work ho	
Not understood	Worker fatigue	Trip hazard
Not understood Not appropriate	Physical overexert	
Not communicated	Work in elevated	
Other	Chemical Use	Other
	Biological agent	
Training & Certification	Radiation	PPE Requirements
Insufficient training	Electricity	Reg. Used Type
Circumstances not covered	Mechanical	Eye Sec 1990
Ineffective training	Animals	Face
Worker not authorized		Hearing Hearing
Outdated Training		Skin/Glove Skin/Glove
_		Foot
		Other \square
Witnesses		
Last Name	First Name	Job Title Statement Obtained? (see attached)
		Yes No
1)		
2)		
3)		

(Please make two (2) copies. One copy stays with the Host Agency and the other is returned to the Intern.)



WITNESS STATEMENT

Name	Date
Incident Regarding	
(List names of persons involved in incident/injur	y)
I witnessed the above incident and make this sta	atement regarding the incident:
"Any person who, knowingly and with intent to i employee, insurance company or self-insured pr or misleading information is guilty of a felony of	ogram, files a statement of claim containing any falso
Witness Signature	

(Please make two (2) copies. One copy stays with the Host Agency and the other is returned to the Intern.)



On-Site Supervisor Program Evaluation

Dear On-Site Clinical Externship Educator,

This is an ANONYMOUS survey. The results will help us to evaluate the effectiveness of our Master of Science in Communication Disorders program at Stockton University.

Thank you for your time and dedication to our students.

Please check all the age groups for which the student acquired experience at your setting:					
Birth to 3 Preschool School Age Elem School Age Midd School Age High Adult Geriatric Please rate your s	dle School n School	the backgroun	nd preparation o	f the student	
i icase rate your s	sausiaction with	the backgroun	iu preparadon o	i the student.	
C4 1 . A		NT. 4 . 1	D'	C4 I D'	
Strongly Agree	e Agree	Neutral	Disagree	Strongly Disagree	
My student had su	ifficient academic		C		
	C		Disagree	Strongly Disagree	
My student had su	officient academic	preparation.	0	0	
My student had su My student had su My student exhibit	officient academic officient clinical the officient diag	preparation. Output Description Control Cont	aration for this place	acement ment.	
My student had su O My student had su O	officient academic	preparation. O nerapeutic prepa	C nration for this pl	acement O	

What aspect of your student's performance were you most pleased?

What would prepare our students better for clinical placements in the future?

Please rate your satisfaction with the clinical coordination of this placement.								
Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree				
Communication with the college was effective for the purposes of completing required paperwork and meeting deadlines.								
0	0	0	0	0				
Requests for information	tion were han	dled effectively	and efficiently.					
0	0	0	0	0				
Requests for student	management	were handled e	ffectively and ef	ficiently.				
0	0	0	0	0				
I would recommend s	supervising a	student from S	tockton Universi	ty to a colleague.				
0	0	0	0	0				
How could we impressed externship placemen		ency or effecti	veness of our cl	inical coordination for				
Additional Commen	nts:							



Student Evaluation of Supervision and Facility

Please rate your field externship Clinical Educator and externship site using the following scales. Only the course instructor will see this information.

FIELD CLINICAL EDUCATOR

How satisfied were you generally with the supervision you received from your field Clinical Educator this semester?							
Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied			
Additional Comment:							
The field Clinical Edu	cator provided verb	oal and/or written	feedback of session	s observed.			
Never O	Seldom O	Oc	ccasionally	Frequently \bigcirc			
Additional Comment:							
The field Clinical Edu to improve my clinical	_		monstrated techniq	ues that enabled me			
Strongly Disagree	Disagree	Neutral	Agree O	Strongly Agree			
Additional Comment:							
The field Clinical Edu to improve my clinical	_	_	monstrated techniq	ues that enabled me			
Strongly Disagree	Disagree	Neutral O	Agree O	Strongly Agree			

Additional Comment:

The field Clinical Education qualities and profession		-	•	<u> </u>
Strongly Disagree	Disagree	Neutral	Agree O	Strongly Agree
Additional Comment:				
Opportunities were pro clinical progress.	vided by the fiel	d Clinical Educator to	discuss overall c	linical concerns and
Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Additional Comment:				
Overall, my clinical skil	ls have improve	d under this field Clin	ical Educator.	
Strongly Disagree	Disagree	Neutral	Agree O	Strongly Agree
Additional Comment:				
What areas of supervisi	on did you feel v	vere most helpful?		
Supervisory expectation SELECT ONE:TOO HIGHAPPROPRIATETOO LOW	s of your capab	ilities were:		
Would you recommend	another Stockto	n student be placed <u>w</u>	ith this field Clini	ical Educator?
○ Yes ○ No				
If yes, please list the attr	ributes of the fut	cure student that woul	d match best witl	h this supervisor such

as their personality, initiative, background, academic preparation, work habits etc. If no, please

state why.

EXTERNSHIP SITE

Was there opportunity to receive an adequate amount of experience in evaluation?
° Yes
° No
Additional Comment:
Was there opportunity to receive an adequate amount of experience in treatment?
° Yes
° No
Additional Comment:
Did you feel as though the externship site was able to provide you the best experience possible?
Please comment as to why or why not.
Yes
○ No
Additional Comment:
Would you recommend another Stockton student be placed <u>at this site</u> ?
If yes, please list the attributes of the future student that would match best with this site such as their personality, initiative, background, academic preparation, work habits etc.
If no, please state why.
Yes
○ No
Additional Comment:

Poor	Adequate	Average	Great	Excellent
0	0	0	0	0
Additional Commen	<u>t:</u>			
Rate the effect of th	nis placement on your	desire to become a s	peech-language pa	thologist.
Poor	Adequate	Average	Great	Excellent
0	0	0	0	0
Additional Commen	<u>t:</u>			

Rate the overall quality of this placement (all things included).



HIPAA Violation Sanctions Policy

In the event that you, a Student Clinician, are responsible for a violation of the Speech and Hearing Clinic's Privacy Practices and/or violate the Health and Insurance Portability and Accountability Act of 1996 (HIPAA), the following sanction guidelines would apply:

DEFINITION OF OFFENSE:

Level I offenses

- 1. Accessing information that you do not need to know to complete coursework, practica assignments, etc.;
- 2. Sharing PHI/identifying information with another person (e.g. classmate, clinical supervisor, etc.) without authorization;
- 3. Copying or changing PHI/identifying information without authorization;
- 4. Transmitting PHI/identifying information electronically;
- 5. Discussing confidential information in a public area or in an area where the public could overhear the conversation:
- 6. Discussing confidential information with an unauthorized person; or
- 7. Failure to cooperate with privacy officer.

Level II offenses

- 1. Second offense of any Level I offense (does not have to be the same offense)
- 2. Unauthorized use or disclosure of PHI/identifying information
- 3. Failure to comply with a resolution or recommendation made by the course instructor, Clinic Director, or any faculty member of the MSCD program.

Level III offenses

- 1. Third offense of any Level I offense (does not have to be the same offense)
- 2. Second offense of any Level II offense (does not have to be the same offense)
- 3. Obtaining PHI/identifying information under false pretenses; or
- 4. Using and/or disclosing PHI/identifying information for commercial advantage, personal gain, or malicious harm.

SANCTIONS

Level I offenses shall include, but are not limited to:

- (a) Verbal reprimand;
- (b) Points deduction from course assignment;
- (c) Retraining on HIPAA awareness; or
- (d) Retraining on the proper use of PHI/identifying information

Level II offenses shall include, but are not limited to:

- (a) Points/Letter grade deduction from final grade in course;
- (b) Written reprimand in the Student Clinician's clinic file;
- (c) Retraining on HIPAA Awareness;
- (d) Retraining on the proper use of PHI/identifying information;

Level III offenses shall include, but are not limited to:

- (a) Dismissal from program
- (b) Civil penalties as provided under HIPAA or other applicable Federal/State/Local law; or
- (c) Criminal penalties as provided under HIPAA or other applicable Federal/State/Local law.

MSCD Portfolio Rubric

Documentation of ASHA Knowledge and Skills: Academic Requirements for Certification Based upon 2020 Certification Standards for SLP Certification

Student:			Revie	ewer:		
Directions to the Reviewer the inclusion of artifacts now $Keep$ in mind that one of throughout the portfolio.	ecessa	ry to demonstrate thi	is student's k	nowledge/skil	ls.	-
Reflections: Students are reviewed according to the		•	ections acros	s their portfoli	o. Refle	ections should be
Reflections show thorough thoughtfulness; are clearly written with no errors; addr learning related to one or m of the Knowledge and Skill Outcomes across their portf	ore s	Reflection shows son thoughtfulness; is cle written but with 1-2 addresses examples of but does not connect evidence in portfolio	early errors; of learning directly to	Reflection sho little thoughtf contains few or or examples; contains more 2 errors.	ulness; details	Shows poor reflection attempt; is incomplete or missing.
3		2		1		0
Portfolio Home/Cover Pamessage for viewers of the Contains appropriate photo, contact information. Message on home page is written professionally, with no errors.	Conta photo information	ains appropriate o, contact mation. Message on o page is written ssionally, but with	Contains apphoto, containformation.	propriate act . Message on s not written aed to a	Missin inform comple	g photo, contact ation, and/or a ete, sionally-written
3		2		1		0
Standard IV: Knowle Standard IV-A: The appl physical, and social/behav → Not required in MSCD Program. Standard IV-B: The appl swallowing processes, includes	icant r ioral s Portfo icant r luding	nust have demonstraciences. Solio. Much of this wonust have demonstrathe appropriate	rk will be co ted knowled biologica	mpleted prior ge of basic hu	to admi	ission to MSCD mmunication and l,acoustic,
psychological,	deve	elopmental, and	linguistic	and cultural b	ases. Tl	he applicant must

have demonstrated the ability to integrate information pertaining to normal and abnormal human development across the life span.

 \rightarrow Reviewer should mark a \checkmark or X next to each base if appropriately represented in artifacts interspersed across the portfolio.

Rubric 1: Standard IV-B (Circle score)

Contains at least one	Contains at least one	Contains at least one	Contains artifacts/samples
artifact/sample for	artifact/sample for at	artifact/sample for at	for 3 or fewer components of
each component of the	least 5 of the 7	least 4 of the 7	the standard.
standard.	components of the	components of the	OR
	standard.	standard.	No artifacts/samples or
			ineffective/inappropriat
			e documentation
3	2	1	0

<u>Standard IV-C</u>: The applicant must have demonstrated **knowledge of communication and swallowing disorders and differences**, including the appropriate etiologies, characteristics, psychological, acoustic, anatomical/physiological, developmental, and linguistic and cultural correlates.

<u>Standard IV-D</u>: The applicant must have demonstrated current **knowledge of the principles and methods of prevention, assessment, and intervention** for persons with communication and swallowing disorders, including consideration of psychological, anatomical/physiological, developmental, and linguistic and cultural correlates.

 \rightarrow Reviewer should tally the number of appropriate artifacts included for each of the Big 9 areas below for both standards and award points based on the level of evidence provided, as indicated by the rubric.

	Standard	IV-C	Standard	IV-D
Big 9 Areas	Number of Artifacts	Rubric 2 Points	Number of Artifacts	Rubric 3 Points
Speech sound production, to encompass articulation, motor planning and execution, phonology, and accent modification				
Fluency and fluency disorders				
Voice/Resonance (Including respiration and phonation)				
 Receptive and Expressive Language Literacy in speaking, listening, reading, and writing Phonology, morphology, syntax, semantics, pragmatics (language use and social aspects of communication, prelinguistic communication, and paralinguistic communication (e.g. gestures, signs, body language) 				
Hearing (Including the impact on speech and language)				

 Swallowing/Feeding Structure and function of orofacial myology Oral, pharyngeal, laryngeal, pulmonary, esophageal, gastrointestinal, and related functions across the lifespan 		
Cognitive Aspects of Communication • Attention, memory, sequencing, problem-solving, and executive functioning		
 Social Aspects of Communication Including challenging behavior, ineffective social skills, and lack of communication opportunities 		
Augmentative and Alternative Communication Modalities		

	Substantial Evidence	Sufficient Evidence	Minimal/No Evidence
Rubric 2 (Standard IV-C) Demonstrate knowledge of communication and swallowing disorders and differences Rubric 3 (Standard IV-D) Demonstrate the knowledge of principles and methods of prevention, assessment, and intervention for people with communication and swallowing disorders	Contains 2 or more artifacts/ samples	artifact/	No artifacts/ samples OR ineffective/ inappropriate documentation
	3	2	0

Standard IV-E: The applicant must have demonstrated knowledge of standards of ethical conduct (in accordance with current ASHA Code of Ethics).

<u>Standard IV-F</u>: The applicant must have demonstrated knowledge of processes used in research and of the integration of research principles into evidence-based clinical practice. *Examples include therapy plans or article reviews that indicate evidence-based practice, course assignments from research methods course, documentation from a student's completed research project, etc.*

<u>Standard IV-G</u>: The applicant must have demonstrated knowledge of contemporary professional issues. This may include artifacts reflecting trends in professional practice, academic accreditation standards, ASHA practice policies and guidelines, educational legal requirements or policies, and reimbursement procedures.

 \rightarrow Reviewer should tally the number of appropriate artifacts included for each of the standards above and award points based on the level of evidence provided, as indicated by the rubric.

Substantial Evidence	Sufficient Evidence	Marginal Evidence	Minimal/No Evidence
Contains 3 or more artifacts/samples	Contains at least 2 artifacts/samples	Contains at least 1 artifact/sample	No artifacts/samples OR ineffective/inappropriat e documentation
3	2	1	0

Standard IV-E	Standard IV-F	Standard IV-G
Number of Artifacts	Number of Artifacts	Number of Artifacts
Rubric 4 Score:	Rubric 5 Score:	Rubric 6 Score:

Standard IV-H: The applicant must have demonstrated knowledge of entry level and advanced certifications, licensure, and other relevant professional credentials, as well as local, state, and national regulations and policies relevant to professional practice.

→ Examples may include certificates of eligibility for speech-language specialist, temporary state license/licensing procedures, summary of entry level requirements for clinical practice, assignments aligning speech-language goals with core curriculum content standards for therapy, updates on Medicaid/Medicare law including reimbursement and billing.

Rubric 7: Standard IV-H (Circle score)

Substantial Evidence	Sufficient Evidence	Marginal Evidence	Minimal/No Evidence
Contains at least 2 artifacts/samples	Contains at least 1 artifact/sample	Inappropriate documentation	No documentation
3	2	1	0

Standard V: Skills Outcomes

Skills maybe developed and demonstrated by direct client/patient contact in clinical experiences, academic course work, labs, simulations, examinations, and completion of independent projects.

Standard V-A: The applicant must have demonstrated skills in oral and written or other forms of communication sufficient for entry into professional practice.

Rubric 8: Standard V-A (Circle score)

Substantial Evidence	Sufficient Evidence	Marginal Evidence	Minimal/No Evidence
Contains 3 or more artifacts/samples	Contains at least 2 artifacts/samples	Contains at least 1 artifact/sample	No artifacts/samples OR ineffective/inappropriat e documentation
3	2	1	0

Standard V-B: The applicant for certification must have completed a program of study that included experiences sufficient in breadth and depth to achieve the following skills outcomes:

1. Evaluation

- a. Conduct screening and prevention procedures, including prevention activities.
- b. Collect case history information and integrate information from clients/patients, family, caregivers, teachers, and relevant others, including other professionals.
- c. Select and administer appropriate evaluation procedures, such as behavioral observations, nonstandardized and standardized tests, and instrumental procedures.
- d. Adapt evaluation procedures to meet the needs of individuals receiving services.

- e. Interpret, integrate, and synthesize all information to develop diagnoses and make appropriate recommendations for intervention.
- f. Complete administrative and reporting functions necessary to support evaluation.
- g. Refer clients/patients for appropriate services.

2. Intervention

- a. Develop setting-appropriate intervention plans with measurable and achievable goals that meet clients'/patients' needs. Collaborate with clients/patients and relevant others in the planning process.
- b. Implement intervention plans that involve clients/patients and relevant others in the intervention process.
- c. Select or develop and use appropriate materials and instrumentation for prevention and intervention.
- d. Measure and evaluate clients'/patients' performance and progress.
- e. Modify intervention plans, strategies, materials, or instrumentation as appropriate to meet the needs of clients/patients.
- f. Complete administrative and reporting functions necessary to support intervention.
- g. Identify and refer clients/patients for services, as appropriate.
- \rightarrow Reviewer should tally the number of appropriate artifacts included for each of the Big 9 areas below for both standards and award points based on the level of evidence provided, as indicated by the rubric.

D: 0 A	Standard V-B1	Standard V-B2
Big 9 Areas	Number of Artifacts	Number of Artifacts
Speech sound production, to encompass articulation, motor planning and execution, phonology, and accent modification		
Fluency and fluency disorders		
Voice/Resonance (Including respiration and phonation)		
 Receptive and Expressive Language Literacy in speaking, listening, reading, and writing Phonology, morphology, syntax, semantics, pragmatics (language use and social aspects of communication, prelinguistic communication, and paralinguistic communication (e.g. gestures, signs, body language) 		
Hearing (Including the impact on speech and language)		
 Swallowing/Feeding Structure and function of orofacial myology Oral, pharyngeal, laryngeal, pulmonary, esophageal, gastrointestinal, and related functions across the lifespan 		
Cognitive Aspects of Communication • Attention, memory, sequencing, problem-solving, and executive functioning		
Social Aspects of Communication • Including challenging behavior, ineffective social skills, and lack of communication opportunities		
Augmentative and Alternative Communication Modalities		

Rubric 9: Standard V-B1 (Circle score)

Substantial Evidence	Sufficient Evidence	Marginal	Minimal/No Evidence
Contains at least one artifact/sample of evaluation for each of the Big 9 areas.	Contains at least one artifact/sample of evaluation for at least 8 of the 9 areas.	Contains at least one artifact/sample of evaluation for at least 7 of the 9 areas.	Contains artifacts/samples of evaluation for <u>6 or fewer of the 9 areas</u> . OR No artifacts/samples or ineffective/inappropriat e documentation.
3	2	1	0

Rubric 10: Standard V-B2 (Circle score)

Substantial Evidence	Sufficient Evidence	Marginal	Minimal/No Evidence
Contains at least one artifact/sample of intervention for each of the Big 9 areas.	Contains at least one artifact/sample of intervention for at least 8 of the 9 areas.	Contains at least one artifact/sample of intervention for at least 7 of the 9 areas.	Contains artifacts/samples of intervention for <u>6 or fewer of the 9 areas</u> . OR No artifacts/samples or ineffective/inappropriate documentation.
3	2	1	0

3. Interaction and Personal Qualities

- a. Communicate effectively, recognizing the needs, values, preferred mode of communication, and cultural/linguistic background of the client/patient, family, caregivers, and relevant others.
- b. Collaborate with other professionals in case management.
- c. Provide counseling regarding communication and swallowing disorders to clients/patients, family, caregivers, and relevant others.
- d. Adhere to the ASHA Code of Ethics and behave professionally.

Artifacts may include externship supervisor narratives, ECC documents, emails of support from supervisors/other professionals, sample SOAP notes, etc.

 \rightarrow Reviewer should award points based on the level of evidence provided, as indicated by the rubric.

Rubric 11: Standard V-B3 (Circle score)

Substantial Evidence	Sufficient Evidence	Marginal Evidence	Minimal/No Evidence
Contains 3 or more artifacts/samples	Contains at least 2 artifacts/samples	Contains at least 1 artifact/sample	No artifacts/samples OR ineffective/inappropriate documentation
3	2	1	0

<u>Directions to the Reviewer</u>: For Standards V-C through V-F, the reviewer should review the student's clock hours in Typhon and initial next to each standard if met.

Standard V-C: The applicant for certification in speech-language pathology must complete a minimum of
400 clock hours of supervised clinical experience in the practice of speech-language pathology. Twenty-
five hours must be spent in guided clinical observation, and 375 hours must be spent in direct client/patient
contact. Reviewer Initials

Standard V-D: At least 325 of the 400 clock hours of supervised clinical experience must be completed while the applicant is engaged in graduate study in a program accredited in speech-language pathology by the Council on Academic Accreditation in Audiology and Speech-Language Pathology.

Reviewer Initials _____

Standard V-E: Supervision of students must be provided by a clinical educator who holds ASHA certification in the appropriate profession, who has the equivalent of a minimum of 9 months of full-time clinical experience, and who has completed a minimum of 2 hours of professional development in clinical instruction/supervision after being awarded ASHA certification. The amount of direct supervision must be commensurate with the student's knowledge, skills, and experience; must not be less than 25% of the student's total contact with each client/patient; and must take place periodically throughout the practicum. Supervision must be sufficient to ensure the welfare of the individual receiving services.

Reviewer Initials _____

<u>Standard V-F</u>: Supervised practicum must include experience with client/patient populations across the life span and from culturally/linguistically diverse backgrounds. Practicum must include experience with client/patient populations with various types and severities of communication and/or related disorders, differences, and disabilities. **Reviewer Initials**

Rubric 12: Standards V-C through V-F (Circle score)

Award 1 point each standard met			
1	2	3	4

Professional Practice Competencies

 \rightarrow Reviewer should award up to 1 point for each competency individually based on the level of evidence provided, as indicated by the rubric.

Rubric 13: Professional Practice Competencies

Sufficient Evidence	Marginal Evidence	Minimal/No Evidence
Identified in 2 artifacts across portfolio	Identified in 1 artifact across portfolio	Not identified in any artifact
1	1/2	0

Accountability Points:

- Practice in a manner that is consistent with the professional code of ethics and the scope of practice documents for the profession of speech-language pathology.
- Adhere to federal, state, and institutional regulations and policies that are related to services provided by speech-language pathologists.
- Understand the fiduciary responsibility for each individual served.
- Understand the various models of delivery of speech-language pathology services (e.g. hospital, private practice, education, etc.)
- Use self-reflection to understand the effects of his or her actions and makes changes accordingly.
- Understand the health care and education landscape and how to facilitate access to services.
- Understand how to work on interprofessional teams to maintain a climate of mutual respect and shared values.

Integrity Points:

- Use the highest level of clinical integrity with each individual served, family members, caregivers, other service providers, students, other consumers, and payers.
- Understand and use best professional practices related to maintenance of confidentiality for all individuals in accordance with HIPAA and FERPA requirements.

Effective Communication Skills

Use all forms of expressive communication – including written, spoken, and non-verbal communication – with individuals served, family members, caregivers, and any others involved in the interaction to ensure the highest quality care that is delivered in a culturally competent manner.

Points:

• Communicate – with patients, families, communities, and interprofessional team colleagues and other professionals caring for individuals in a responsive and responsible manner that supports a team approach to maximize care outcomes.

Clinical Reasoning Points: ____

- Use valid scientific and clinical evidence in decision-making regarding assessment and intervention.
- Apply current knowledge, theory, and sound professional judgement in approaches to intervention and management of individuals served.
- Use clinical judgement and self-reflection to enhance clinical reasoning.

<u>Evider</u>		Points:	_
•	recess sources or information to support elimination regarding	assessment	and
	intervention/management.		
•	Critically evaluate information sources and apply that information to appropriate po	pulations	
•	Integrate evidence in provision of speech-language pathology services.		
Conce	ern for Individuals Served P	Points:	
•	Show evidence of care, compassion, and appropriate empathy during interac	ctions with	each
	individual served, family members, caregivers, and any others involved in care.		
•	Encourage active involvement of the individual served in his or her own care.		
Cultur	ral Competence P	Points:	
•	Understand the impact of his or her own set of cultural and linguistic variables on del	ivery of effe	ctive
	care. These include, but are not limited to, variables such as age, ethnicity, lingui	•	
	national origin, race, religion, gender, and sexual orientation.	<u> </u>	
•	Understand the impact of cultural and linguistic variables of the individuals serve	ed on delive	ry of
	care. These include, but are not limited to, variables such as age, ethnicity, lingui	istic backgro	ound,
	national origin, race, religion, gender, and sexual orientation.		
•	Understand the interaction of cultural and linguistic variables between the car	regivers and	l the
	individuals served in order to maximize service delivery.		
•	Understand the characteristics of the individuals served (e.g. age, demographic		
	linguistic diversity, educational history and status, medical history and status, cogn		, and
	physical and sensory abilities) and how these characteristics relate to clinical service	es.	
Profes	ssional Duty	Points:	
•	Engage in self-assessment to improve his or her effectiveness in the delivery of serv		
•	Understand the roles and importance of professional organizations in advocating fo	or rights to ac	ccess
	to speech-language pathology services.	-	
•	Understand the role of clinical teaching and clinical modeling as well as supervision	n of students	s and
	other support personnal		

- other support personnel.
- Understand the roles and importance of interdisciplinary/interprofessional assessment and intervention and be able to interact and coordinate care effectively with other disciplines and community resources.
- Understand and practice the principles of universal precautions to prevent the spread of infectious and contagious diseases.
- Understand and use the knowledge of one's own role and those of other professions to appropriately assess and address the needs of the individuals and populations served.

Collaborative Practice Points:

- Understand how to apply values and principles of interprofessional team dynamics.
- Understand how to perform effectively in different interprofessional team roles to plan and deliver care centered on the individual served that is safe, timely, efficient, effective, and equitable.

Student:	Reviewers Initials:	Date:	

Rubric Summary Part A. Transfer the scores from each scoring rubric to this sheet.

Reflections		Score:	Out of 3 points
Portfolio Cover Page		Score:	Out of 3 points
Rubric 1		Score:	Out of 3 points
Rubric 2	Enter the rubric score on a separate ling 9 areas (Standard IV-C)	ne for each of the	
	Speech Sound Production	Score:	
	Fluency	Score:	
	Voice & Resonance	Score:	
	Receptive & Expressive Language	Score:	
	Hearing	Score:	Out of 3 points each
	Swallowing	Score:	
	Cognitive Aspects of Communication	Score:	
	Social Aspects of Communication	Score:	
	Augmentative & Alternative Communication Modalities	Score	
Rubric 3	Enter the rubric score on a separate line for each of the Big 9 areas (Standard IV-D)		
	Speech Sound Production	Score:	
	Fluency	Score:	
	Voice & Resonance	Score:	
	Receptive & Expressive Language	Score:	
	Hearing	Score:	Out of 3 points each
	Swallowing	Score:	
	Cognitive Aspects of Communication	Score:	
	Social Aspects of Communication	Score:	
	Augmentative & Alternative Communication Modalities	Score:	

Part A.	Total Points for this pa	ige:
1 41 6 7 7 8		120.

Rubric Summary Part B. Transfer the scores from each scoring rubric to this sheet.

Rubric 4	Score:	Out of 3 points
Rubric 5	Score:	Out of 3 points
Rubric 6	Score:	Out of 3 points
Rubric 7	Score:	Out of 3 points
Rubric 8	Score:	Out of 3 points
Rubric 9	Score:	Out of 3 points
Rubric 10	Score:	Out of 3 points
Rubric 11	Score:	Out of 3 points
Rubric 12	Score:	Out of 4 points
Rubric 13	Score:	Out of 9 points

Part B. Total Points for this page:			
Total Rubric Score: Sum of Part A + Part B:			
Interpretation: (Circle one)			
Max total points = 100			
80% level = Proficient (minimum of 80 points)			
70% level = Approaching proficiency (minimum of 70 points)			

Below 69 points = Additional documentation of knowledge and skills needed