

Information Technology and Media Services Subcommittee Report

May 2024 Duo (Helen) Wei

Members:

Faculty Members	
Helen Wei	Chair (2022–2024)
Monica Amadio	Vice Chair (2023–2024)
Chung-Fan Chang	ARHU (2023–2025)
Ning Ye	BUSN (2023–2025)
Ron Caro	EDUC (2023–2025)
Lisa Youngblood	GENS (2023–2025)
Anthony Austin	HLTH (2023–2025)
Rui (Jeff) Ge	Library (2023–2025)
Shah Khan	NAMS (2023–2025)
Nusret Sahin	SOBL (2023–2025) and Union Representative

Ex Officio Members:

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Patricia Thatcher	Associate Provost, Library and Learning Commons
Scott Huston	Chief Information Officer
Kathleen Klein	Director of Center for Teaching & Learning Design
Peter Gallagher	Associate Director of IT Help Desk Services

2023-2024 Monthly Meeting

The Faculty Senate Information Technology and Media Services (ITMS) committee met regularly during the AY 2023-2024. We have held *seven* meetings in the following days:
(Alternate every third Thursday and Friday of each month 1:00pm –2:00pm via Zoom)

September 21st , 2023
October 20th , 2023
November 16th , 2023
January 18th , 2024
February 16th , 2024
March 21st , 2024
April 19th , 2024
May 17th , 2024 Faculty Senate Retreat

2023-2024 Committee Activities (selected major topics):

1. Collaborated with ITS, CTLD, and Library to investigate Turnitin issues and explored alternative plagiarism detection tools (like SafeAssign).
 - Some faculty are questioning the effectiveness of the AI detection tool (e.g., Turnitin), expressing concerns about its outdated version, high cost, and unhelpful customer service. Issues with Turnitin's functionality, particularly regarding annotation and comments, have also been raised.

- As an alternative, SafeAssign has been suggested and information about it has been made available on the CTLD website's instructional tools page.
 - The Information Systems department recently disseminated a message to the Stockton community regarding the latest updates on Turnitin's integration settings with Blackboard.
2. Partnered with the Faculty Senate Executive committee to launch the Artificial Intelligence Task Force.
- Three members, including the chair, vice-chair, and one ex-officio member, from the ITMS subcommittee have volunteered to serve on the AI Taskforce. This arrangement facilitates the identification and differentiation of tasks between the Task Force and the committee, minimizing redundancy and enabling prompt recommendations to address any issues.
 - We have delineated the roles and potential overlaps between the ITMS subcommittee and the AI Task Force. The AI Task Force conducts investigations and offers recommendations, and the ITMS subcommittee can take action and collaborate with other committees to influence university policy changes. The Task Force informs the ITMS committee's work, facilitating a swift response to identified problems, with any recommended actions subject to review by the Senate, ensuring faculty input before implementation.
3. Collaborated with the AI Task Force to identify critical issues in AI implementation.
- The Faculty Senate Task Force on AI was endorsed during the Faculty Senate meeting on October 20th, 2023.
 - The Faculty Senate Task Force on AI charge #2 involves collaborating with the Information Technology and Media Services committee to ensure timely addressing of issues before finalizing the report.
 - A comprehensive survey was conducted by the AI Task Force among faculty members to assess AI usage and identify needs.
 - We extended an invitation to the chair of the AI Task Force to provide a summary of the survey findings and to keep us updated on the progress of the final report.
4. Evaluated department needs for qualitative software and assess the need for a site license.
- Dr. Rachel Kirzner, serving as the AY22 CTLD Faculty Fellow for Technology and Pedagogy, conducted a survey to gather faculty members' perspectives on their technology utilization, preferences, and particular requirements.
 - The ITMS subcommittee deliberated on software options such as NVivo, Atlas.ti, MAXQDA, and QDA Miner.
 - It was determined that the current usage levels do not warrant the implementation of a site license. Suggestions were made to explore alternative funding avenues through Academic Affairs and collaborate with deans and the provost to address this in future plans.
5. Miscellaneous aspects
- a) Blackboard issues
 - The import/export functions in Blackboard are available, but issues with duplicate copies persist.
 - Setting up rubrics in Blackboard Ultra lacks flexibility.
 - Integration problems between Zoom and Blackboard have been noted.
 - b) Library moving issues

- The library is undergoing a two-year renovation.
- Physical collection access will be limited, but e-versions will remain unaffected. Temporary relocation to CD-Atrium is planned.
- Preparing for move this summer. Website update (<https://library.stockton.edu/renovation>).
- c) Dissemination of the LMS survey
 - The ITMS subcommittee should vote to determine whether we should send an email to inform the faculty about the initial and final LMS report.
- d) Facilitated a discussion on faculty concerns identified at the Fall Faculty conference.
 - Determine the decision for retaining or removing apps based on IT review and usage assessment, addressing faculty inquiries regarding app maintenance and updates.

Acknowledgment

I want to express my deepest gratitude to all the members of the ITMS subcommittee. Your dedication, hard work, and strong support over the past year have been essential to our success. I especially want to recognize Kathy (CTLD), Scott and Pete (ITS), and Patricia (Library) for their insightful contributions and constant encouragement. Their expertise was invaluable. Finally, I extend my sincere thanks to the Faculty Senate Executive Committee, the Provost, and all executives for their guidance and unwavering support throughout this process.